

# AFTERMATH: CRAFTS AND LESSONS OF INCIDENT RECOVERY

*JUNE 28-JULY 3, 2009*

*HOTEL GRANVIA*

*KYOTO STATION, KYOTO, JAPAN*

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[www.first.org/conference/2009](http://www.first.org/conference/2009)

## Getting to Hotel Granvia from Narita International Airport

<http://www.narita-airport.jp/en/>

To access Kyoto station from Narita International Airport, take the Narita Express (operated by JR) to Tokyo station and transfer here to the Tokaido Shinkansen (bullet train) to Kyoto station. Hotel Granvia Kyoto is located within Kyoto station; therefore, follow the sign posts when you exit the platform.

### Narita Airport

Narita International Airport has two terminals, Terminal 1 and Terminal 2. Both have a station where you can catch the JR Narita Express. Follow the signs to the station after clearing baggage reclaim and customs. You can buy tickets for your entire journey to Kyoto at the JR Ticket office in the station. The clerk will help you choose which departure time to take from Tokyo. You can reserve seats on the trains here too. You can use cash or credit card to buy tickets.

You enter the station by passing your ticket through the ticket gate and collecting it on the other side. Your Narita Express Ticket will have a reserved seat number. You can identify which carriage your seat is in by markings on the platform. Keep your ticket accessible at all times because you might be asked to show it on the train. The ticket should be printed in English.

### Getting Money at Narita

- The following URL shows locations of ATMs in the airport. All Seven Bank ATMs (open 24/7 in 7-Eleven stores nationwide) allow money to be drawn on overseas credit cards and debit cards with PIN. All Post Office ATMs accept overseas credit cards with PIN. Other banks vary in their services. [http://www.narita-airport.jp/en/guide/service/list/svc\\_12.html](http://www.narita-airport.jp/en/guide/service/list/svc_12.html).
- Cash-for-cash exchange rates vary very little between banks and between airport and city. Travelers' checks cannot be used in exchange for goods and services and it is recommended to change them at banks or post offices.

### Tokyo Station Transfer

At Tokyo station, follow the signs to the Tokaido Shinkansen for Nagoya, Kyoto, Osaka and Hakata. You will have to use your ticket to pass through separate ticket gates for the Shinkansen. If you have seat reservations for this train too, you can find your carriage number by signs on the platform. (A typical journey to Kyoto from Tokyo stops at Shinagawa or Shin Yokohama (or both) and Nagoya only. It is 36 minutes from Nagoya to Kyoto.) You will be asked to show your ticket once during the journey.

When you get off in Kyoto station head to the exit and pass your tickets through the ticket gate. The tickets will not be returned to you this time. Follow signs to Hotel Granvia Kyoto within the station building.

-----Standard-----				
Route Summary	Time	Non-Reserved*	Reserved*	First Class (Green Car)
Narita Express (part 1 of 2) Narita to Tokyo	53 min	-----	JPY 2,940	JPY 4,230
Shinkansen (part 2 of 2) Tokyo to Kyoto	2hr 15min	JPY 12,710	+ a few hundred yen, depends on departure time	JPY 18,160

### Tips when using the Shinkansen

- Luggage can be stowed at your feet (seating is quite roomy), or behind the seat in the rear of each carriage. There is room for lighter items overhead.
- The Shinkansen only stops in each station for 60 seconds or so. Therefore, gather your luggage and make your way to the door when Kyoto is announced (in English) by the voice over and on the bulletin board at the end of the carriage.
- Look north (to the right hand side of the train) when in Shizuoka prefecture for views of Mount Fuji, Japan's iconic volcano.