20 FIRST CONFERENCE FIGHTING PIRATES AND PRIVATEERS

WWW.FIRST.ORG



Rio 2016 CSIRT

Creation, operations and lessons learned – Rômulo Rocha





- Rômulo Rocha
- From Rio de Janeiro, Brazil
- @romrocha
- Love topics related to hunting and incident response
- Security Consultant at Tempest Security Intelligence



Agenda

- Olympics briefing
- CSIRT (strategy, timeline, operations, channels, etc)
- Wargames
- Games Time! (*focus only on Olympic games)
- Lessons Learned





Olympics briefing



Two Events in the same city







TECH IN THE FIELD



Hacktivists

A number of hacktivist campaigns may attach themselves to the upcoming Olympics simply to take advantage of the on-looking audience. For example, the hacktivist group, Anonymous Caucasus, has launched what appears to be a threat against any company that finances or supports the winter games. This group states the Sochi games infrastructure was built on the graves of 1 million innocent Caucasians who were murdered by the Russians in 1864. According to Trusted Third Party analysis, the group has been linked to distributed denial of service (DDoS) attacks on Russian banks in October 2013. Therefore, the group is likely capable of waging similar attacks on the websites of organizations they believe financed Olympic related activities; however, no specific threat or target has been identified at the time of this report.

Hacked

7:18 AM, FEB 05, 2014 | By DANIEL HALPER





announced plans to attack 10 Russian banks in protest at the 2014 Winter Olympics

By Farah Khalique Updated: July 2, 2012 4:37 p.m. GMT

Richard Engel reported last night on NBC that all visitors to the Sochi Olympics are getting hacker as soon as their electronic devices connect to any Russian network:



A Twitter account claiming to be part of the Anonymous hacktivist group has announced plans to attack 10 Russian banks in protest at the 2014 Winter Olympics, which will take place in Sochi, Russia.

f Digital Guerrilla during the 2014 Brazilian an version, English version here), released oany Tiger Security is a journey into the th hacktivists and cyber criminals both, for *w* of what otherwise should have been - and in



etc

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CSIRT



Strategy

- Necessity of a CSIRT were clear for Rio 2016 employees and C level, some threat actors were active by end of World Cup 2014 and politic clashes were erupting all around
- Defined a strategy at beginning and followed until the end, simple is better
- Well defined rules and responsibilities
- Training of employees and trust of CSIRT inside company.
- Communication is key, be announced globally and have clear/strong communication channels with local ISP, content providers, Cert.br, CDCiber (army), government agencies, sponsors and local security community.
- Trying not recreate the wheel, use what you have already.











Wargames



How it worked?

Objectives:

- Stimulates communication
- Team readiness and rehearsal
- Test effectiveness of incident response processes and procedures
- Evaluate alert triggering on tools (bonus)
- Assess exposure of the corporate network to attack vectors (bonus)
- Based on common practices (Mitre, Nato, Enisa, Poland Cyber, etc)



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- None of
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CONFERENCE



WG1 briefing

- 28th Sep 2nd Oct , 2015
- Scope: Corporate Network (some interfaces with Games Network as well)
- Over 20 people
- 16 Scenarios

Red team briefing			
Intentions:	Abuse the brand and public image of games to spread politically motivated message.		
Capabilities:	Not cutting-edge attacks, Odays , attacks like SQLi, XSS, Spear Phishing, Password attacks, Wifi, Common-grade malwares, Windows Attacks (passhash, lateral movement, AD compromise, etc)		
Goals:	 Compromise and alter Rio 2016 websites Compromise Rio 2016 social media presence Access and leak confidential documents Access and leak volunteers information Access and leak financial information 		

WG1 in a nutshell

Red Team	Blue Team
Used a lot smoke screen attacks to distract Blue Team	Detected and blocked all smoke screen attacks
Send spear phishing attacks to important accounts based on social media gatherings	Detected and contained a spear phishing attack but did not investigated source of attack
Got administrative control over domain	Triage was not effective
Got administrative control over switches and Wifi	Tools getting alarms, but lacking correlation and automatization
Lateral movement and persistence on network	Lack of procedures
Completed all scenarios, including taking accounts of mascots in twitter	Preventive controls and fine adjustment on tools still needed
Unleashed #op_olympic_chaos in the last day	



WG2 briefing

- Feb 22 Nd Feb 26th 2016
- Repeated the first, to validate improvements
- CSIRT more structured and with processes
- Over 40 people
- 16 Scenarios

Red team briefing			
Intentions:	Abuse the brand and public image of games to spread politically motivated message.		
Capabilities:	Not cutting-edge attacks, Odays , attacks like SQLi, XSS, Spear Phishing, Password attacks, Wifi, Common-grade malwares, Windows Attacks (passhash, lateral movement, AD compromise, etc)		
Goals:	 Compromise and alter Rio 2016 websites Compromise Rio 2016 social media presence Access and leak confidential documents Access and leak volunteers information Access and leak financial information 		



WG2 in a nutshell

Red Team	Blue Team		
Used a lot smoke screen attacks to distract Blue Team in critical moments	Majority of smoke screen attacks didn't take time to contain, but drained team resources		
Send spear phishing attacks to important accounts	Successfully detected and contained the majority of the high-impact attacks performed by the red team		
Got credentials to CSIRT back office system using spear phishing against one team member	Communication was way better but still lacking procedures and investigations in depth, should take more intel from attacks		
Got credentials mining emails	Tools getting alarms and some automatization		
Got Rio 2016 Facebook credentials	Triage was better		
Created a spear phishing hosted in one of our websites	More preventive tools in place (endpoint hardening, network monitoring, etc)		
In the end, received gold ticket to create a hard scenario for blue team	Better SIEM adjustments and triggering, correlation stills weak		



	Attack	Simulation	Initial vector		
	HUIJCK	lock reaction immobilizing internal	Valid access account that allows		
	MS-AD attacks	users	users enumeration		
		Using familiar tools to check external			
WG3 brie	Automated application attacks	signatures	N/A		
		Using familiar tools to check external			
	Automated infrastructure attacks	signatures	N/A		
		Make blocking users from			
Attack	User account blocking	exhaustion	AD User List	r. 23/06 After.	
MS-AD attacks	External phishing	Detection and Take down	User list		
Automated application		Validate response to detecting the			
 Jun 20th Automated Infrastruct 	Physical keylogger on the machine	initial vector	N/A	C-	
User account blocking		Generate noise and traffic to check		C+	niques as attackers, which
Scopor (External phishing	Undue access to VPN	anomaly detection	Valid credential		
 Scope: (External phishing Physical keylogger on) 		Escalate privileges and access		C -	s, fraudsters and bankers.
interfac Undue access to VPN	Golden Ticket Generation	privileged system	Golden Ticket (functional?)		
PERSONAL PROPERTY AND ADDRESS OF ADDRES		Attacking external routers and check			
well)	DDo5	Embratel response	N/A		IteForce, Evil Twind,
Defacement		Response and containment of a	Access to FTP / CMS application to	C -	S, Spear Phishing, Social
Over 70 Privilege Scalation	Defacement	defacement	be compromised	C+	
		Generate a ticket and authenticate in			Attacks, Windows
Candy Drop	Privilege Scalation	a prime service	Golden Ticket (functional?)		nformation Leakage, etc
 3 Shifts Disrupt SEM operation 	Candy Drop	Detection and response to infection	N/A		
implementation of ma		Check Symantec response and			
 Same te mute for attack wife routers in 	Disrupt SIEM operation Implementation of malicious device	reestablishment of service Detect unauthorized devices on the	SIEM service user and url interface	C	nam response to some
the dee to the better and	on the network	internal network	Network cable without 802.1X	¢	eam response to some
includin Rogue AP	Attack WiFi routers infrastruture	Death Attack / unavailable access	N/A	C-	enarios. (table below)
Sniffing / Spoofing on	Brute force attack and dictionaries	beath Actack / unavailable access	N/O		
• 34 Scen	attack to captive portal	Attack to capture portal	List of users	C+	
 54 SCEIT Voice Phishing 		Commitment credentials / Validate		C -	
		the monitoring detects unauthorized			
	Rogue AP	SSIDs	N/A		
		Traffic Redirection and commitment	Logged in Wifi Network Guest /		
	Sniffing / Spoofing on Wifi	of users connected to the network	Admin		
		Generate operational overhead in			
	Smoke screen attack	the response team	N/A		
	Voice Phishing	Detection and Guidance	User List / Phones		
SAN JUAN					
PUERTO RICO					

WG3 in a nutshell

Red Team	Blue Team		
Used a lot smoke screen attacks to distract Blue Team	Still needs automatization for some types of attacks		
Still getting network credentials in ticket systems	Ticket system was too slow for incident response		
Spear phishing specially crafted to administrators in third party companies	Contained majority of attacks		
Disruption of SIEM tool	Triage working better		
Bypassed 802.1x auth and implanted Rogue AP in new networks	Still lacking some procedures for incident response		



Marks between Wargames

Sep 28th – Oct 2nd 2015 +20 people

CWG1

- Rules and responsibilities diffused, team without instructions
- Lot of failures in tools configurations and infrastructure not mature.
- Privileged local accounts on border
- Domain admins without necessity
- Critical accounts without proper security (2fa)
- Lateral movement easily
- Network segmentation immature
- Triage inefficient, low severity incidents consuming analysts time
- Lack of integration with important areas like communication and social media



Better infrastructure and monitoring

+40 people

- Critical accounts monitored
- Triage and incident classification
- Cyber Kill Chain and TTP idea adopted by the team
- Improvement on documentation and processes
- Better network segmentation
- Endpoint hardening improvements
- Better CSIRT notifications (templates and automatization)
- Post-Mortem still bad
- IOCs monitoring and sharing being used, but in not all cases
- Better integration with service desk and field services



- Rules and responsibilities well defined and understood by team
- Incident response process documented
- 802.1x auth in the network
- Better network segmentation (avoiding network lateral movement)
- Endpoint hardened
- Better intel extraction after incidents
- Utilization of IOCs
- Windows accounts sanitization and control in place



Lessons learned from Wargames

- Training your team under high pressure is essential, you will be surprised
- Rules and responsibilities must be aligned and understood by everyone
- Communication between teams and shifts are key, incident analysis should flow no matter who is in the charge
- Yes, still have to tune that tool =D
- Briefing before critical moments is valuable
- Your backoffice tool, should be more secure than anything. (and have backup)

- Use a back office tools, that gives speed, security and an excellent flow for incident and investigation procedures
- The importance to understand TTPs of adversaries is key for training and proper incident response methods, intel have to been extracted from attacks
- People still sharing passwords through email, 2fa is a must
- When triage does not work well, nothing works well
- Review every admin account that used in our domain, specially if they are running as a service, avoid that with your heart (MS LAPS can help too)
- User education is a relief during a scenario of attacks, they helped a lot in spear phishing attacks detection



Photos









Games time!

(*focus only on Olympic games)





OLIMPIC GAMES

11.303 athletes

HOMPSON

207 delegations

205 Countries +Team of Refugees +Independent athletes

974 Medals



S +6.1 millions tickets (London 2012: 8.8 millions)

701 sport sessions



GAMES VISIBILITY

+4,5 BI SPECTATORS

+350,000 HOURS OF TRANSMISSIONS (London 2012: 200,000)

+500 CHANNELS

+250 DIGITAL PLATFORMS

PEOPLE

7,262 IT & TELECOM professionals

5,509 Partners and contractors

1,341 Volunteers



Wrap up for CSIRT

- Operations initiated 24x7 in 4th July 2016
- Clients: Press, Olympic family, Sponsors and Partners.
- Escope: Rio 2016 infrastructure (on premise and cloud)
- Around 80 people in CSIRT team
- 15 companies
- Red team inside CSIRT team
- Threat intelligence covering more than 9 languages (with help of Japan)
- Cooperation with government agencies
- Remote and on-site IR.







Security Numbers

- +20m of alerts
- 181 incidents
- 50.000 authentications using 2FA (around 5800 users)
- Around +800 malware blocked on AntiSpam.
- +50 takedowns during the games time period
- +30m WAF blocks (website e mobile app)
- +100k connected equipments
- Major incidents: Anon ransomware, Wada attacks detected on our network





Lessons learned from whole experience

- Understand you public, scope and start small
- Know your communication channels, exercise them regularly
- Brief and contact external partners before critical periods
- Fine tuning forever
- Triage is key, cannot be underlooked as someone without experience
- Centralize your documentation, make it easy for newcomers
- Attention to shift hand-off, contextual information can be lost. (overlaying is a good option)
- Avoid at all cost, the "ticket closing" behavior, incidents should be investigated until the end. TTPs and IOCs must be determined and returned to monitoring
- Situational awareness meetings/reports is nice to have, set team in the mood and prepare for difficult situations
- Automatize everything as possible



Thank you



