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#Firstcon22

How I handled one of the biggest banking fraud incidents of 2020

Daniel Lima (NTT, Brazil)

### Advertisement

- All information contained in this presentation is based on real events occurred in 2020. All sensitive information was removed in order to protect the institutions and people involved in the case.
- This lecture is informative and aims to assist in identifying and responding to threats.
- Using it wisely and for good, is part of the principles of an Ethical Hacker.



### Thales Cyrino

- linkedin.com/in/thalescyrino
- Cybersecurity Sales Director **ONTT**
- + 20 years of IT and cybersecurity experience
  - Develop Cybersecurity business in LATAM
  - Member of Cisco Secure Partner Advisory Council
  - Cybersecurity Go-To-Market Strategy
  - Data Protection Officer
  - SABSA Framework practice





### Scenario and Challenges

### Increasing Fintech presence

More than 1289 fintech's in Brazil, between 2016 and 2022 was created 513 new finance startups.

### Huge Increase of frauds attempts

In 2021 there were almost 4 digital fraud attempts per minute in Brazil. Growth of 445% of robot attempts Growth of 138% of Human attempts in second Half of 2021

#### 2020 Brazil launched PIX

Central bank in Brazil launched the electronic payment system More than 110 million of Brazilian use PIX 1.4 Billions of transaction are made daily

### Pandemic accelerate criminal changes

During pandemic, the poverty increased in Brazil

The main criminal factions changed their criminal behavior to digital crimes. Today 89% of the crimes are digital in Brazil.

#### **Digital and Physical world**

The criminal are doing kidnaping and forcing people to transfer money using electronic payment system, the biometrics and continuous authentication is becoming a necessity

#### Skills and expertise

There is a gap of 4 million around the world – and the demand for cybersecurity professionals is only growing.

In Brazil the gap is around 441K



### Who Am I?

#### Daniel Lima

- linkedin.com/in/danielolima
- SOC Director **ONTT**
- + 9 years of cybersecurity experience

#### • Expert

- Cryptography
- Fraud and Risk Intelligence
- Risk Management
- CSIRT Blue Team Operations
- Advanced SOC Operations
- CISA Certified ICS





## Timeline of Incident













## Understanding the Attack





#### Entry #1 E-mail Phishing + Fake Site





COMPARISON	Normal Phishing	Automated Phishing + Combined Attack
Steals user credentials	✓ОК	✓ОК
Performs fraud with stolen customer data	✓OK	✓ОК
Steals Company credentials	X	✓ОК
Create fake banking system program	X	✓OK
Online Fraud Information Dashboard	X	✓OK
Online authentication API on the internal systems of some banks	X	✓OK
Returns the real information of the client through the fake website, making the attack invisible.	X	✓ОК



### Online Fraud Dashboard

Digitando senha da Internet	12 hrs 51 min 57 s
Senha errada, solicitando novamente.	5 hrs 46 min 33 s
R\$ 221,98 D   Cliente expulsado	13 hrs 25 min 33 s
Digitando senha da internet	13 hrs 44 min 40 s
R\$ 0,00 C   Aguardando comando silenciado rugilivo   Sao Paulo-Sao Paulo	16 hrs 30 min 5 s
Digitando senha da internet	18 hrs 15 min 30 s
R\$ 2.000,00 D   Aguardando cliente digitar o SMS	10 hrs 10 min 17 s
R\$ 0,89   Cliente expulsado  Fugitivo   Não localizado	18 hex 57 min 53 s
R\$ 4,74 C   Digitando assinatura eletrônica silenciado Fugitivo   Tome Acu-Para	20 hrs 16 min 24 s



The combination of different attacks makes them more effective ✓ Niche-targeted Phishing, not a single company

- ✓ Theft of customer credentials
- ✓ Theft of company credentials
- ✓ Access to the company's internal and official environment (Internet Bank)
- Attackers use Content Delivery Network (CDN) to mask the original IP addresses and provide a valid and trusted digital certificate.



The time between the registration of a new domain and the start of the campaign is very short, which makes it difficult to identify

+ More than 15 financial institutions, including banks and acquirers

+ More than 10.000 customers affected

+ More than 14 email domains between leaked emails

+ Malware artifact found

Unmeasurable loss of customer confidence in using digital means of payment or account management



## Malware Analysis





### Sandbox Analysis

### **Behavioral Indicators**

Specific Set Of Indicators Signalling High Likelihood of Maliciousness Detected	Severity: 95	Confidence: 100
Process Deleted an Executable in a System Directory	Severity: 90	Confidence: 100
O Process Modified a File in a System Directory	Severity: 90	Confidence: 100
O Process Opens a Listening Port	Severity: 80	Confidence: 90
Process Deleted an Executable in the Program Files Directory	Severity: 80	Confidence: 90
Alternate Data Stream File Creation Detected	Severity: 80	Confidence: 90
Process Modified a File in the Program Files Directory	Severity: 80	Confidence: 90
Process Modified Firefox Certificate Database	Severity: 95	Confidence: 75
Sample Launched Copy Of Itself	Severity: 75	Confidence: 95
Process Attempted to Access the FireFox Password Manager Local Database	Severity: 95	Confidence: 75
Process Modified an Executable File	Severity: 60	Confidence: 100
OProcess Modified File in a User Directory	Severity: 70	Confidence: 80



### Recent Digital Signature

opriedades	s de lexe	×	priedades de	(1).e×e	×	priedades de	(2).exe	
Segurança	Detalhes	Versões Anteriores	Segurança	Detalhes	Versões Anteriores	2 Segurança	Detalhes	Versões Anteriores
Geral	Compatibilidade	Assinaturas Digitais	Geral	Compatibilidade	Assinaturas Digitais	Geral	Compatibilidade	Assinaturas Digitais
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PRO	sexta-feira, 8 de maio de 2020	14:29:20			Martin al 1998 e ne contra contra da estado e 1996 e			
	L3							
		Detalhes			Detalhes			Detalhes

### Malware Installation Log

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• Artifact 12		lalaAgAto do MA dulo Adicional de Segui	anaga .ioy			
Src: disk	Imports: 0	Type: ISO-8859 text, with CRLF line terminate	ors	SHA256: cc542ca87c31f14313328cd8d2a4888752599916dbfd0be30724858c1015bd51		
Size: 2050	Exports: 0	AV Sigs: 0		MD5: 380bc85286	578331fc0c300f425689093	
Path	\TEMP\Instala	À§Ã£o do Módulo Adicional de Segurança	.log	SHA1	3442c4ba5d6874e1f7ea0866d78e2d088c4205c9	
Mime Type	text/plain; char	set=binary		Created At	+758.0s	
Magic Type	ISO-8859 text,	with CRLF line terminators		Modified By	5 (GBPCEF_falso.exe)	
				Created By	5 (GBPCEF_falso.exe)	



## Warsaw Registry modified

MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\R UNONCE MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D}\_IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D}\_IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D}\_IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 MACHINE\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\U NINSTALL\{20E60725-16C8-4FB9-8BC2-AF92C5F8D06D} IS1 USER\S-1-5-19\SOFTWARE\MICROSOFT\WINDOWS\CURRENTVERSION\INTERNE T SETTINGS

26 (gbpcefwr64.tmp)	DisplayIcon	C:\Program Files\	Warsaw\
26 (gbpcefwr64.tmp)	Warsaw Setup		
26 (gbpcefwr64.tmp)	Publisher		
26 (gbpcefwr64.tmp)	DisplayName	Warsaw 2.15.1.1 64 bits	
26 (gbpcefwr64.tmp)	Inno Setup: Language	en	
26 (gbpcefwr64.tmp)	EstimatedSize	68389	
26 (gbpcefwr64.tmp)	Inno Setup: User	SYSTEM	
26 (gbpcefwr64.tmp)	MinorVersion	15	
26 (gbpcefwr64.tmp)	UninstallString	"C:\Program Files	\Warsaw
26 (gbpcefwr64.tmp)	Inno Setup: Setup Version	5.5.9 (u)	
26 (gbpcefwr64.tmp)	ProxyOverride	<local></local>	

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## Steps to work on Incident



True

the end

### Preparation

- Know and Monitor your customers...
- Critical servers, networks, applications and endpoints
- Level of importance and priority
- Create baseline of standards to be used in future comparisons
- Determine the Security events and set the thresholds
- Create a communication plan



### Detection and Analysis

- Identification...
- Do the analysis
- Determine the entry point
- Determine the extent of the breach
- Do your homework



### Containment Eradication and Recovery

- Work to do...
- Stop the bleeding
- Fix the threat entry point
- Remove the Threat
- Resume operation and services



### Post-Incident Activity

- Take a breath and carry on...
- Lessons learned
- Continuous improvement cycle PDCA
- Use your efforts and results to raise funds
- Prepare for the next attacks



# Counter-Attack Tips



If you know the enemy and you know yourself, you need not fear the outcome of a hundred battles – Sun Tzu

- Identify attackers / threats
- Search inside the internet, and in public or paid intelligence feeds
- List correlations
- Understand the structure of the attacker's environment (CDN, DNS, IP's)
- Analyze data traffic and URL code

- Identify code calls (API's) and the credentials used
- If credentials are not encrypted, use base64 decode or URL decode to obtain credentials in clear text
- Try to inject commands and code
  - Always see the logs and their errors!

•

• Always remember to use VPN with IP masking to perform any tests or analyzes.





Screen with the profile of the attackers obtained through access to the main fraud server



## Final Considerations







Responsible Disclosure is killing the 0-day industry



Together w E Achieve More

- Value people and teamwork
- Have a multidisciplinary team
- Autonomy and trust are important
- Do what you love, it takes a lot less work
  - Always share your knowledge



## Thank You For your attention



