

Securing Europe's Information Society

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- **★ ENISA overview**
- ★ Challenges
- ★ EU policy on NIS
- ★ Overview of current activities
- ★ Examples for current activities
- **★** Outlook
- ★ Conclusions





ENISA – overview



- Created in 2004
- Located in Heraklion / Greece
- ★ Around 30 Experts
- Supports EU institutions and Member States
- Facilitator of information exchange between EU institutions, public sector & private sector
- ★ ENISA assists Member States and the Commission in global issues that affect the European Community as a whole
 - This is an advisory role and the focus is on prevention and preparedness



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NIS Challenges

- Complexity of global networks is increasing
- Number of security breaches is growing, leading to financial damage and undermining user confidence
- ★ The economy of Europe is at stake if we do not manage security properly
- ★ ICT systems are essential for economic and societal development
- ★ We need to achieve a collaborative approach on increasing NIS to enable and enhance economic and societal development in priority areas, such as:
 - Improving Europe's critical information infrastructure protection (CIIP)
 - ★ Enhancing Europe's early warning and incident response capabilities
 - ★ Increasing user trust and confidence





NIS Challenges – cont.

- ★ We need to achieve a collaborative approach on increasing NIS to enable and enhance economic and societal development in priority areas, such as:
 - Improving Europe's critical information infrastructure protection (CIIP)
 - ★ Enhancing Europe's early warning and incident response capabilities
 - ★ Increasing user trust and confidence

because

"Europeans will not embrace technology they do not trust - the digital age is neither "big brother" nor "cyber wild west" (Digital Agenda for Europe, COM(2010) 245, 19.05.2010)





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Network and Information Security (NIS) The EU Policy Framework

2004: Establishment of the European Network and Information

Security Agency - ENISA

2006: European Commission Strategy for a Secure Information

Society - COM(2006)251

2007: Council Resolution on a Strategy for a Secure Information

Society in Europe [2007/C 68/01]

2008: Extension of ENISA's mandate and launch of a debate on

increased NIS

03/2009: European Commission's proposal for an Action Plan on

Critical Information Infrastructure Protection - CIIP -

11/2009: Adoption of the revised telecoms regulatory package

integrating provisions on security

12/2009: Council resolution on a collaborative European approach

to NIS [2009/C 321/01]

05/2010: Commission's proposal for a modernized NIS Policy in the EU

The Digital Agenda





DIGITAL AGENDA

- ★ NIS "masterplan" for the next 10 years
- Proposes action areas for a European information society (like interoperability, standards, research, access and ...)
- ... Trust and security! High level goals:
- Modernise and enhance ENISA
- Enhance cooperation of CERTs on national and European level
- Provide CERT services for European institutions
- Support EU-wide cyber security preparedness exercises
- Enhance prevention and combating cybercrime



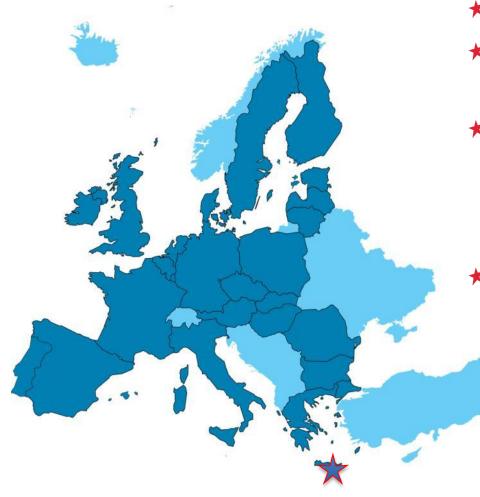
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ENISA's Role in Europe



- ★ Centre of Expertise
- Supports EU institutions and Member States
- ★ Facilitator of information exchange between EU institutions, public sector & private sector
- Activities:
 - Advising and assisting
 - Collecting and analysing
 - ★ Promoting methods
 - ★ Raising awareness





ENISA's Mission

Securing Europe's Information Society by acting as a pacemaker for NIS





ENISA's Current Activities

- ★ ENISA's work plan is based around a number of Multi-Annual Thematic Programs (MTPs)
- ★ The current set of MTPs was launched in 2008. They cover the following areas:
 - ★ Improving resilience in European networks
 - ★ Developing and maintaining cooperation
 - ★ Identifying emerging risks
- ★ These MTPs are scheduled to finish in 2010





Improving resilience in European networks

- ★ Goal : To improve Resilience in European eCommunications Networks & Services
- ★ This work consists of three phases:
 - Stock-taking of regulatory/policy environments and provider measures
 - ★ Identification of good practices and gap analysis
 - ★ Support for deployment
- ★ The scope of the work covers:
 - ★ Policy issues
 - ★ Deployment issues
 - ★ Technical issues (e.g. DNSSEC)





Cross-border cooperation

★ Goal : To increase cooperation between Member States to reduce differences in capability between Member States in the area of NIS

★ ENISA develops and supports cooperation models in pre-defined areas

- Currently, these areas are:
 - Awareness Raising
 - ★ Reinforcing national / gov. CERTs
 - ★ European NIS good practice brokerage





Emerging Risks

- Goal: To enable stakeholders to better identify and understand Emerging and Future Risks in the area of NIS
- Scenarios submitted by public sector and private sector stakeholders
- Expert groups are used to validate and analyse submitted scenarios from a risk standpoint
- Will be supplemented by the creation of a Knowledge Base



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Activity example: Reinforcing national/governmental CERTs

The objectives are:

- ★ Definition and further development of a set of baseline capabilities for national / governmental CERTs in the Member States
- Establish national / governmental CERTs in every Member State
- Offer or support activities to help teams to reach (and go beyond) the baseline



Enhance cooperation on national and European level



Activity example: Reinforcing national/governmental CERTs

Means

- Support setting up
- ★ Training
- ★ Exercises





Support in

- Reaching out to (new) constituencies (EISAS)
- Enhancing existing services
- Extension of services
- Information sharing and cooperation
- Etc.





Activity example: Reinforcing national/governmental CERTs





Activity example: National and pan-European exercises

The objectives are:

- ★ First pan-European exercise in 2010
- Collaborate with EuroCybex towards preparing an advanced exercise in 2011
- Support the implementation of the Good Practice Guide on National Preparedness Exercises by Member States
- ★ Develop a robust framework for running Pan European (and multinational in general) exercises with long term strategic objectives





Activity example: Awareness Raising

- Enhance information exchange on awareness raising among national / governmental level organisations
- ★ Establish a task force for information security awareness within the EU institutions and bodies.
- ★ Continue to address the challenges of young generation and family online safety.
- ★ Continue to build the AR Community
- Support the Commission and Member States in establishing a European Security week.





Activity example: Cloud Computing for governments

- ★ In 2009, ENISA published the cloud computing risk assessment and cloud assurance framework
- ★ In 2010, ENISA is performing an analysis of Government Cloud initiatives from the security and resilience perspective
- ★ In 2011 this will be followed up with an initiative which pilots the use of these criteria within EuropeanGovernment procurement criteria
- Conference on cloud assurance in Q2 2011
- ★ Pilot study with member states, by Q4 2011







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Outlook 2011: Situation awareness for CERTs

The objectives are:

- ★ Stock taking of available situation awareness mechanisms to define the "state of the art" of "early warning" for NIS.
- ★ Analysis of results the benefits and shortcomings will be assessed and potential further developments identified.



Outlook 2011: Cross-border CERT cooperation

The objectives are:

- ★ Examine barriers and incentives for cross-border collaboration and information sharing (i.e. legal issues, data protection, etc.)
- Examine "operational gaps on European level"
- Examine "operational redundancies and synergies"







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Our Vision

- ★ Everybody is involved.
 - ★ All actors understand the role they are expected to play and are sufficiently knowledgeable to perform this role.
- Actions performed by the different actors are mutually reinforcing.
 - ★ This is the principle of defence in depth.
- ★ The approach is sufficiently scalable and flexible to cope with rapidly evolving constraints.
 - ★ Approaches that are too rigid and that cannot adapt to changes in the socio-economic environment will not survive.



Conclusions

- We need to move towards a situation in which all actors recognise and proactively manage risks.
- ★ Methods and tools should be flexible and scalable. They should be capable of delivering tangible results with reasonable investment.
- ★ Infrastructure should offer true end-to-end security.
- ★ By closely following emerging risks, aligning research with these risks, and deploying research results faster, we will be able to securely leverage new technologies earlier.
- ★ New concepts need to be quickly understood and leveraged to improve current security models.
- * Achieving coherence and consistency over time will be a major challenge.





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