



security is not an island
HILTON MALTA



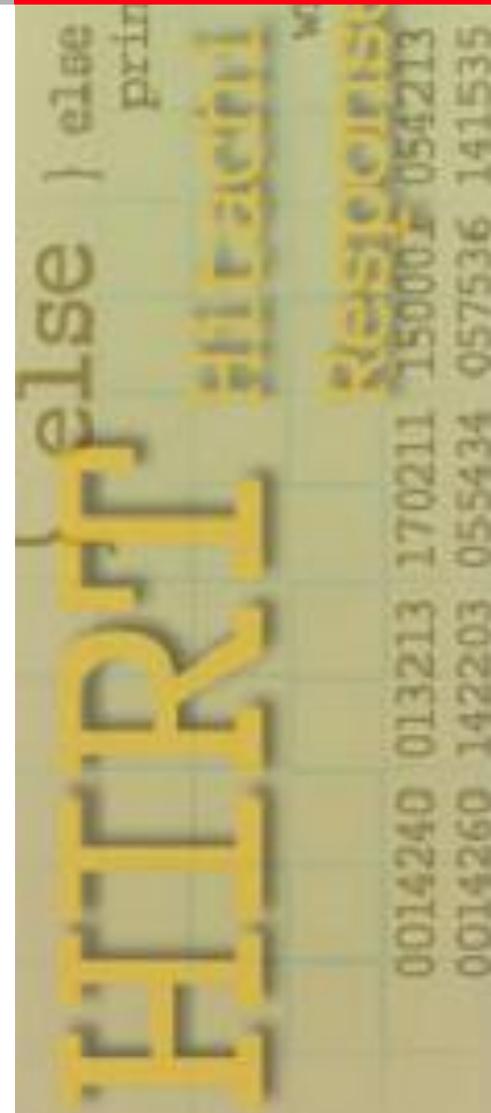
HITACHI
Inspire the Next

24th Annual FIRST Conference

Feasibility study of scenario based self training material for incident response

June 21, 2012

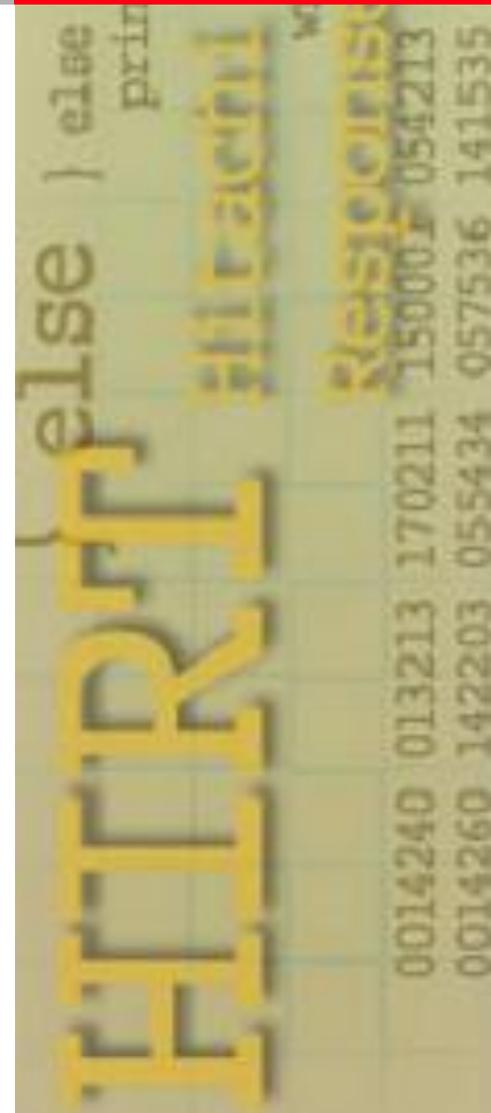
Hitachi Incident Response Team
Chief Technology and Coordination Designer
Masato Terada
<http://www.hitachi.com/hirt/>



Opening

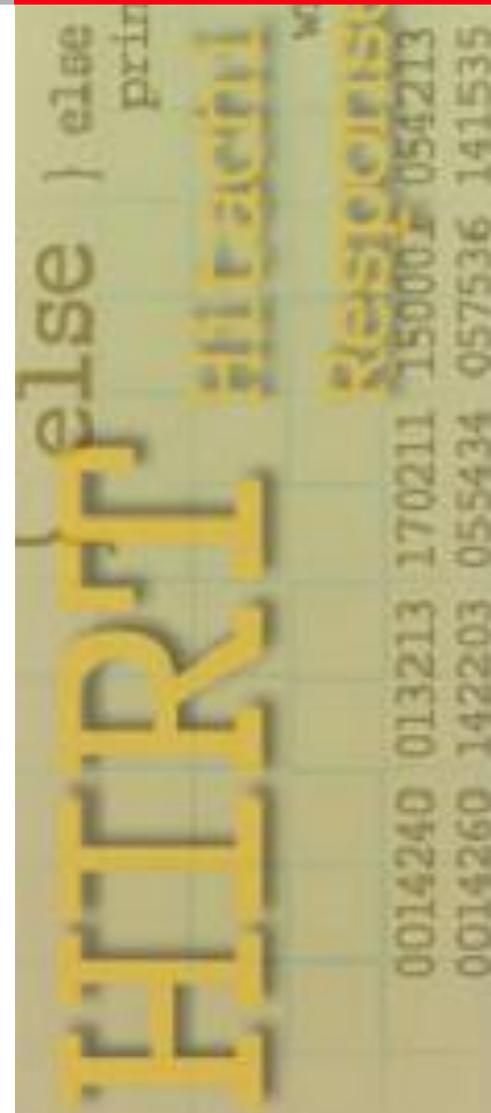
The transition of incidents over several years is concerned, a new type of security breach arises in a short cycle time, and remains constant once established. This situation leads many users and engineers to these incidents. Also, it is difficult to acquire and share incident cases among some organizations by the targeted attacks for incident readiness.

This presentation shows the concept of "scenario based self training material for incident response" to solve above problems.



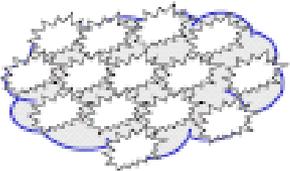
Contents

1. Introduction
2. Related works
3. Our proposal for "scenario based self training material for incident response"
4. Example of material
5. Conclusions



1. Introduction

Transitions of incidents

Period	Features	Impact model
2000 -2001	Single occurrences of homogeneous impact over a wide area Website defacement	
2000 -2005	Chain reaction of homogeneous impact over wide area. Dissemination of mails with viruses attached Spread of network worms	
2005-	Local impact of a similar kind Web site attacks through SQL injection Phishing, Spyware, Bot viruses, etc.	
2006-	Local impact of various kinds Targeted attacks Web malware, USB malware, etc.	

Research motivation

- How we can provide a training resource for the general users and new comer engineers that helps their understanding for incident response of old and new type ?

New type (2008-)

(ex. Targeted Attack such as Advanced Persistent Threat etc.)

Old type (2001-2004)

(ex. network worm infection etc.)



Virtual Training Environment (VTE)

- **VTE provides e-learning delivered right to Web browser.**
 - **On-demand lecture in the form of video, audio presentations, and demonstrations**
 - **Hands-on lab environments**
 - **A learning management system to manage enrollments and track progress**

- **VTE provides the following contents.**
 - **Malware Analysis Apprenticeship**
 - **Fundamentals of Incident Handling**
 - **Advanced Incident Handling etc.**

KYT (Kiken Yochi Training in Japanese)

- **KYT is popular in real field of manufactures in Japan, for realizing zero disaster.**
- **KY is a ability to anticipate risks, while working in the field.**
- **KYK is a typical training to discover direct causes for dangerous areas and actions about intended tasks visually and consider measures against them, based on the utilization of illustrations and scene photographs.**

Basic steps of KYT

- Step1: Comprehension of facts at intended tasks
- Step2: Investigation into essential cause of intended tasks
- Step3: Considering the proposed measures
- Step4: Decision of activity plan about proposed measures

Step1: What kind of risks in this situation?

Please point out many risks in this illustration.

What kind of risks in this situation ? (Step1)



You are cleaning the door at the emergency stair step of the outside.

2. Related works

Basic steps of KYT

Step1: What kind of risks in this situation?

Please point out many risks in this illustration.



He puts a hand in the door gap.

He falls from the stair.



Basic steps of KYT

Step2: Point out essential cause of risks



The footstool is high.
He falls from the stair

Step3: Considering the measures

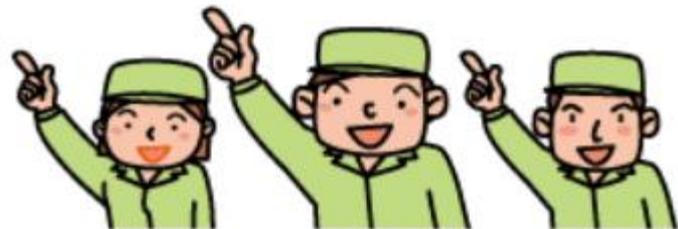
Move footstool
to wall side.



Use safety
belt.

Step4: Decision of action plan

Use safety
belt.



2. Related works

Let's try a KYT of information security !

Step1:What kind of risks in this situation?



2. Related works

Let's try a KYT of information security ! (cont.)

Step2:Point out essential cause of risks



PC may infect by conficker.

Step3:Considering the measures

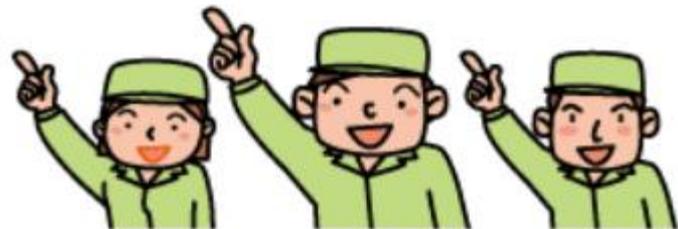
Update virus definition.



Don't use personal USB.

Step4:Decision of action plan

Disable autorun



2. Related works

Let's try a KYT of information security ! (cont.)

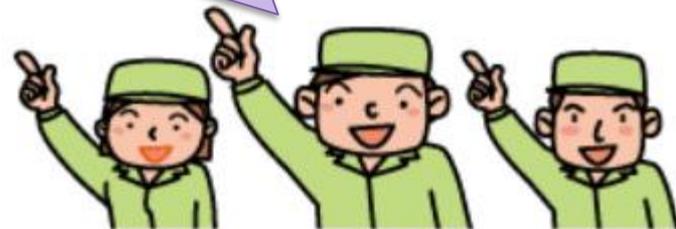
Step2:Point out essential cause of risks



**Prediction of the threats and
that flows by imagination**

asures

Step4:Decision of action



Research motivation (again)

- How we can provide a training resource for the general users and new comer engineers that helps their understanding for incident response of old and new type ?
Keywords for the solution are "scenario based" and "self training".

New type (2008-)

(ex. Targeted Attack such as Advanced Persistent Threat etc.)

Old type (2001-2004)

(ex. network worm infection etc.)



scenario based self training material

- **Many incidents disclose some snapshot information (ex. privacy information disclosure, SQL injection and etc.), but we can't acquire incident details such as response scenario. In other words, we can't publish our incident details in many cases, too.**
- **Therefore, we propose the concept of "scenario based self training material for incident response" that makes new incident scenario by selecting and combining parts from many facts.**

(1) fact based

- Use of the **story (scenario based)** which describes incident response activities **by timeline** based.
 - The story is composed by the facts.
 - The facts are **customized (or anonymized)** in that story.

**The story is virtual story and is not fact.
But it is based on fact.**

(1) fact based - timeline

- **Timeline based story provides overview of incident flow and time span (for prediction of the threats and that flows by imagination).**
 - **DAY1 (April 20, 20XX)**
We built a conference web server with the database on the cloud environments.
 - **DAY2 (May 29, 20XX)**
An external organization notified us. "Unauthorized access to SSH from conference web server".
 - **DAY3 (May 30, 20XX)**
We began to examine the logs of the firewall and web server.

(1) fact based - timeline

- **June 21, 2012: Plenary session ... Good example**
 - **April 11, 20XX (9AM)**
 - **9:30AM Laptop Retrieved from Guards**
 - **9:45AM Blade host - Host Forensics**
 - **10AM - Kickoff "Prior24" Network Forensics**
 - **11AM - Beacons, Beacons Everywhere**
 - **11:10AM - All Hands on Deck !!!!**
 - **11:15 AM - War Room**
 - **11:30AM Realization that our laptops are also owned**
Owned Systems List Grows
Further Analysis = Full Domain Compromise
 - **1:44 PM - Extortion Email Arrives**
 - **April 22, 20XX (9AM) - Time to Eradicate and rebuild**

(1) fact based - customized

- Customized story provides virtual story which is not fact and is the based on fact (for prediction of the threats and that flows by imagination).

- Facts

- ✓ **DAY1 (April 11, 2012):** Post #Operation FIRST 2012 DDoS attack to www.first.org on June 21, 2012
- ✓ **DAY2 (June 11, 2012):** Detection of DDoS attack DDoS Attacks Exceed 1 Gbps



- Customized (or anonymized) in our story

- ✓ **DAY1 (April 22, 20XX):** Post #Operation SECOND 20XX DDoS attack to www.second.org on June 21, 20XX
- ✓ **DAY2 (June 22, 20XX):** Detection of DDoS attack DDoS Attacks Exceed 100 Mbps

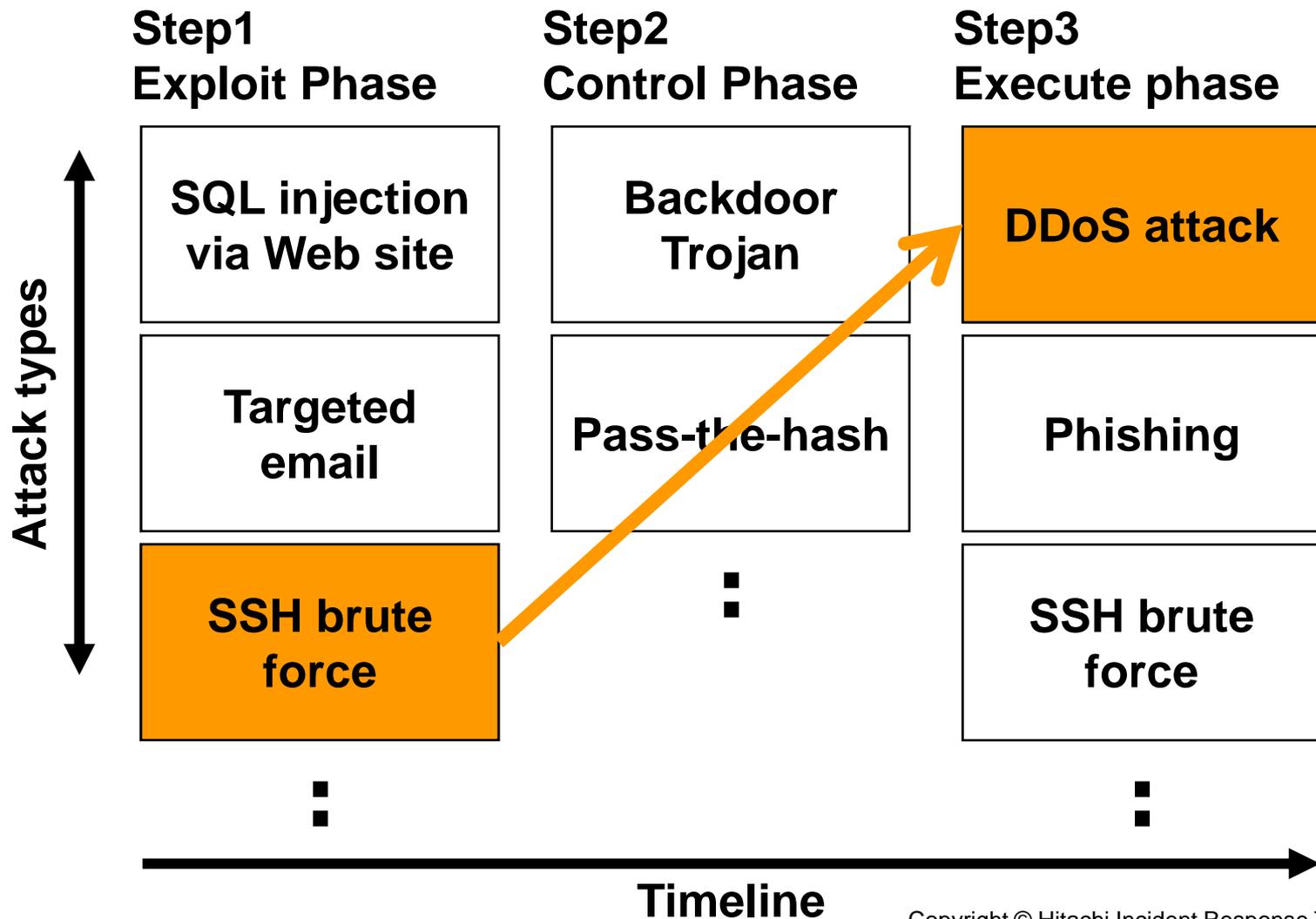
(2) selected and combined by parts

- Making of new story (incident scenario) by **selecting and combining parts** from many facts.
 - We split an incident into some blocks. For example, Step1: Exploit Phase, Step2: Control Phase and Step3: Execute phase.
 - We make new story by selecting and combining parts from customized blocks.

**Creation of new story is easier.
Also new story is virtual story, too.**

3. Our proposal

(2) selected and combined by parts

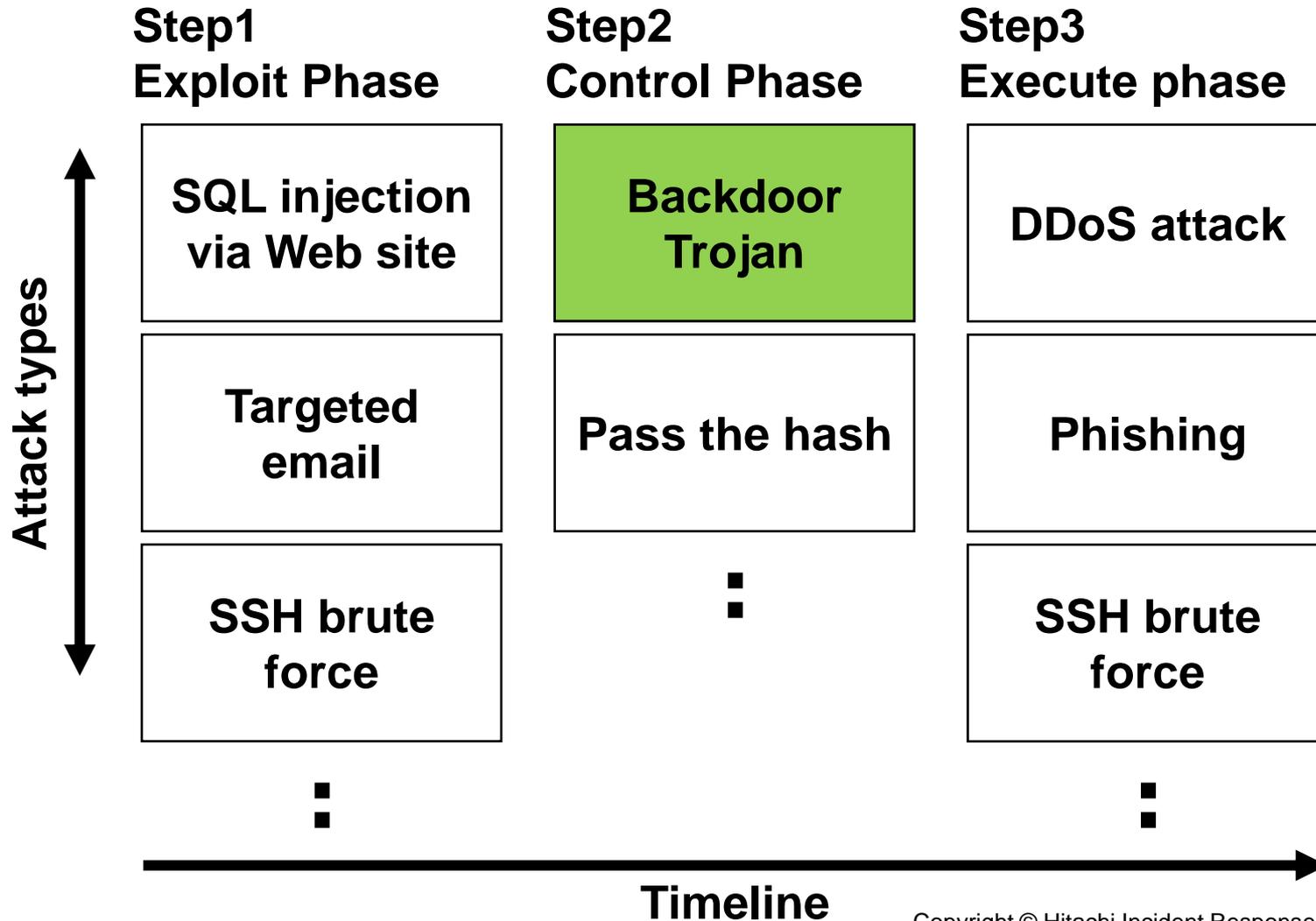


(3) review points provided

- **To present the review or discussion points to consider measure of incident readiness or incident response process (for prediction of the threats and that flows by imagination).**
 - **Questions (ex.)**
 - **In build steps of a Web server, what's missing in security measures ?**
 - **In build steps of a Web site, what's missing except Web server in security measures ?**

4. Example of material

Example of block part ... Poison Ivy



4. (1) Example of block part

DAY1(20XX-10-23) Detection of malicious proxy log

- We detect a following repeated events in user authenticated proxy log.

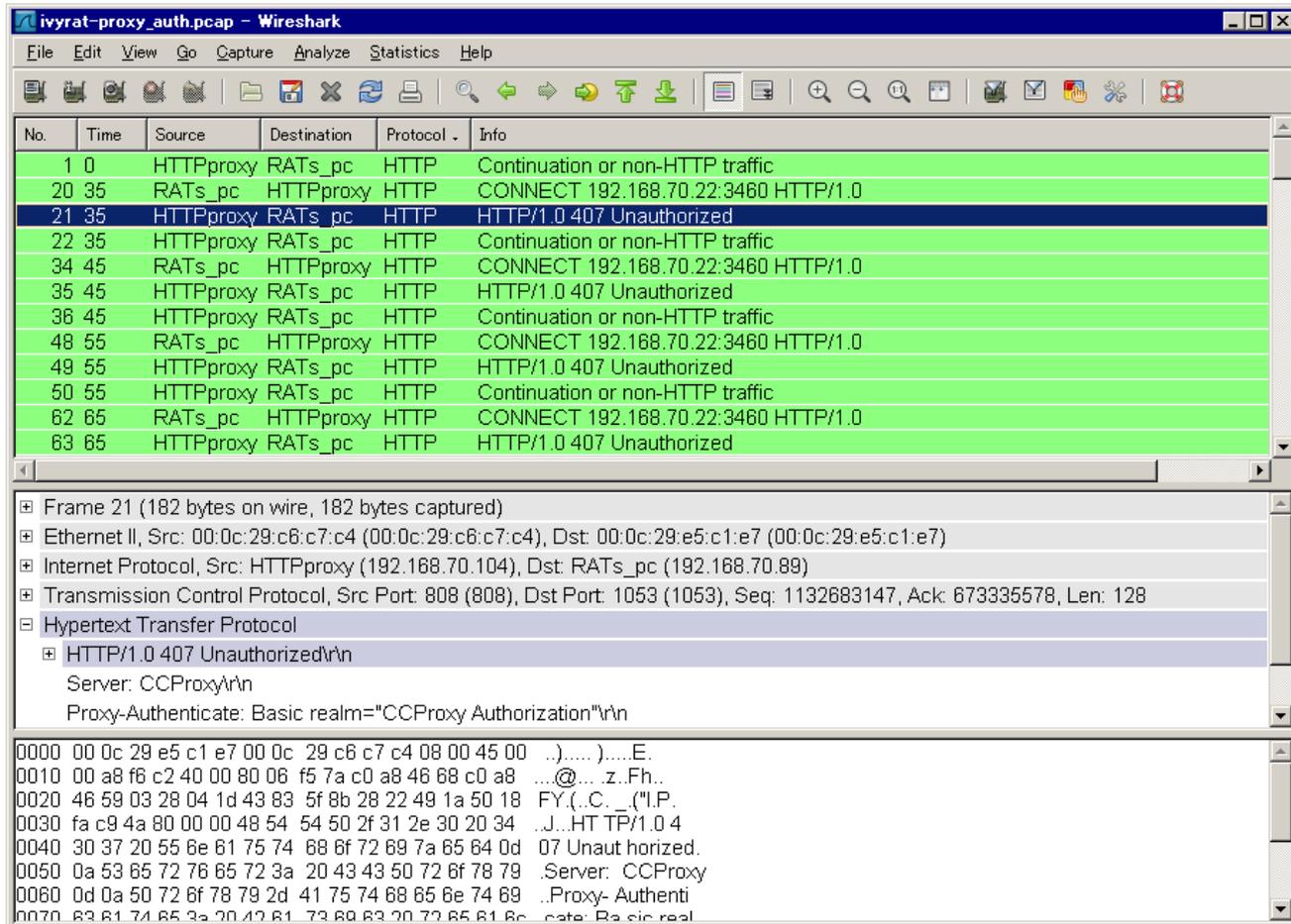
- 1319379001.773 0 192.168.70.89 TCP_DENIED/407 2117
CONNECT 192.168.70.22:3460 - NONE/- text/html
- 1319379011.796 0 192.168.70.89 TCP_DENIED/407 2117
CONNECT 192.168.70.22:3460 - NONE/- text/html
- 1319379021.814 0 192.168.70.89 TCP_DENIED/407 2117
CONNECT 192.168.70.22:3460 - NONE/- text/html
- 1319379031.949 0 192.168.70.89 TCP_DENIED/407 2117
CONNECT 192.168.70.22:3460 - NONE/- text/html
- 1319379041.964 0 192.168.70.89 TCP_DENIED/407 2117
CONNECT 192.168.70.22:3460 - NONE/- text/html

10secs

4. (1) Example of block part

DAY1(20XX-10-23) Detection of malicious proxy log

- Also, the repeated network events exist in captured traffic.



The screenshot shows a Wireshark capture of network traffic. The packet list pane displays a series of HTTP requests from 'RATs_pc' to 'HTTPproxy' (192.168.70.104) on port 808. The requests are: CONNECT, followed by HTTP/1.0 407 Unauthorized, then another CONNECT, and another HTTP/1.0 407 Unauthorized. This sequence repeats. The packet details pane for frame 21 shows the following structure:

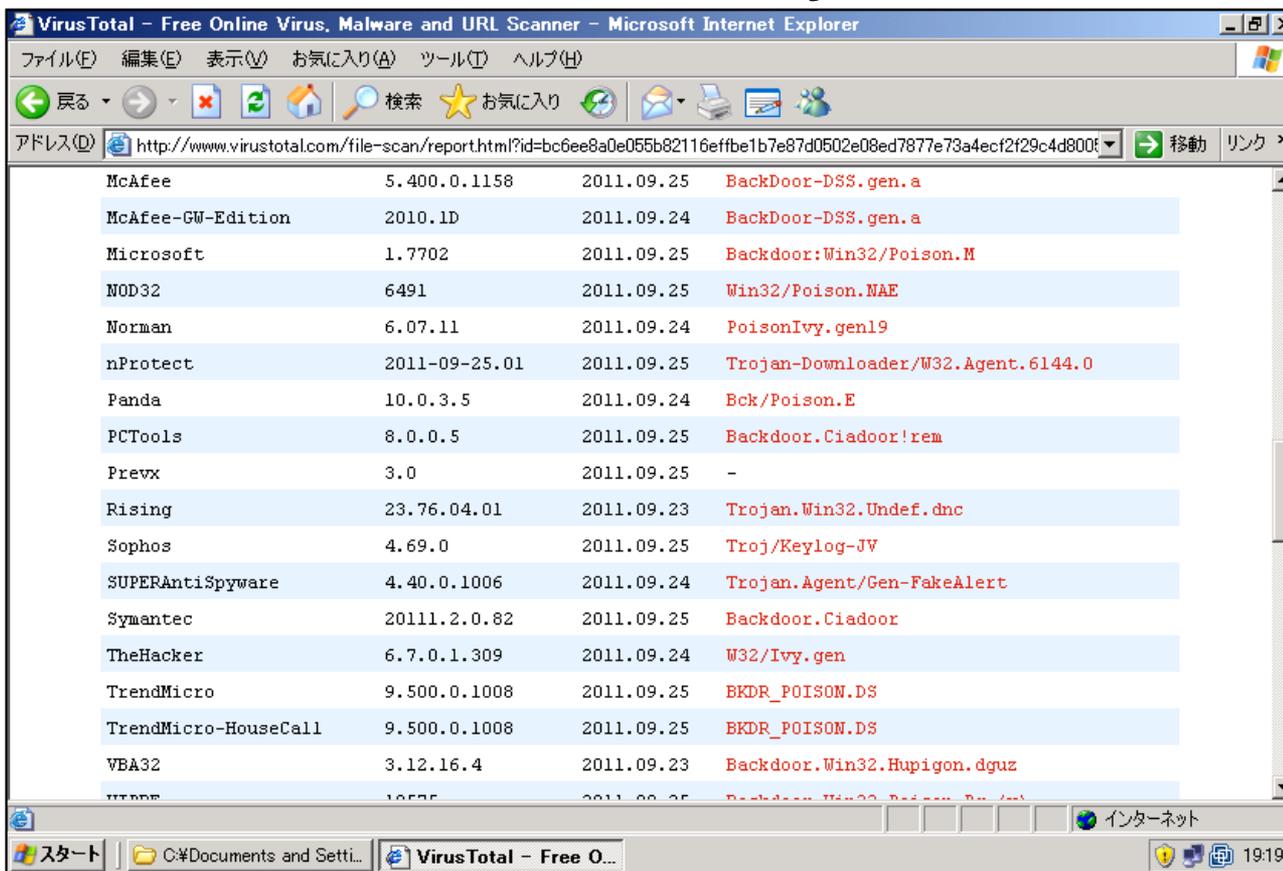
- Frame 21 (182 bytes on wire, 182 bytes captured)
- Ethernet II, Src: 00:0c:29:c6:c7:c4 (00:0c:29:c6:c7:c4), Dst: 00:0c:29:e5:c1:e7 (00:0c:29:e5:c1:e7)
- Internet Protocol, Src: HTTPproxy (192.168.70.104), Dst: RATs_pc (192.168.70.89)
- Transmission Control Protocol, Src Port: 808 (808), Dst Port: 1053 (1053), Seq: 1132683147, Ack: 673335578, Len: 128
- Hypertext Transfer Protocol
 - HTTP/1.0 407 Unauthorized\r\n
 - Server: CCProxy\r\n
 - Proxy-Authenticate: Basic realm="CCProxy Authorization"\r\n

The packet bytes pane shows the raw data for the captured frame, including the 'E.' character at the start of the data stream.

4. (1) Example of block part

DAY2(20XX-10-24) Identification of infected PC

- We identify the infected PC and find out the execution files which includes Poison Ivy.

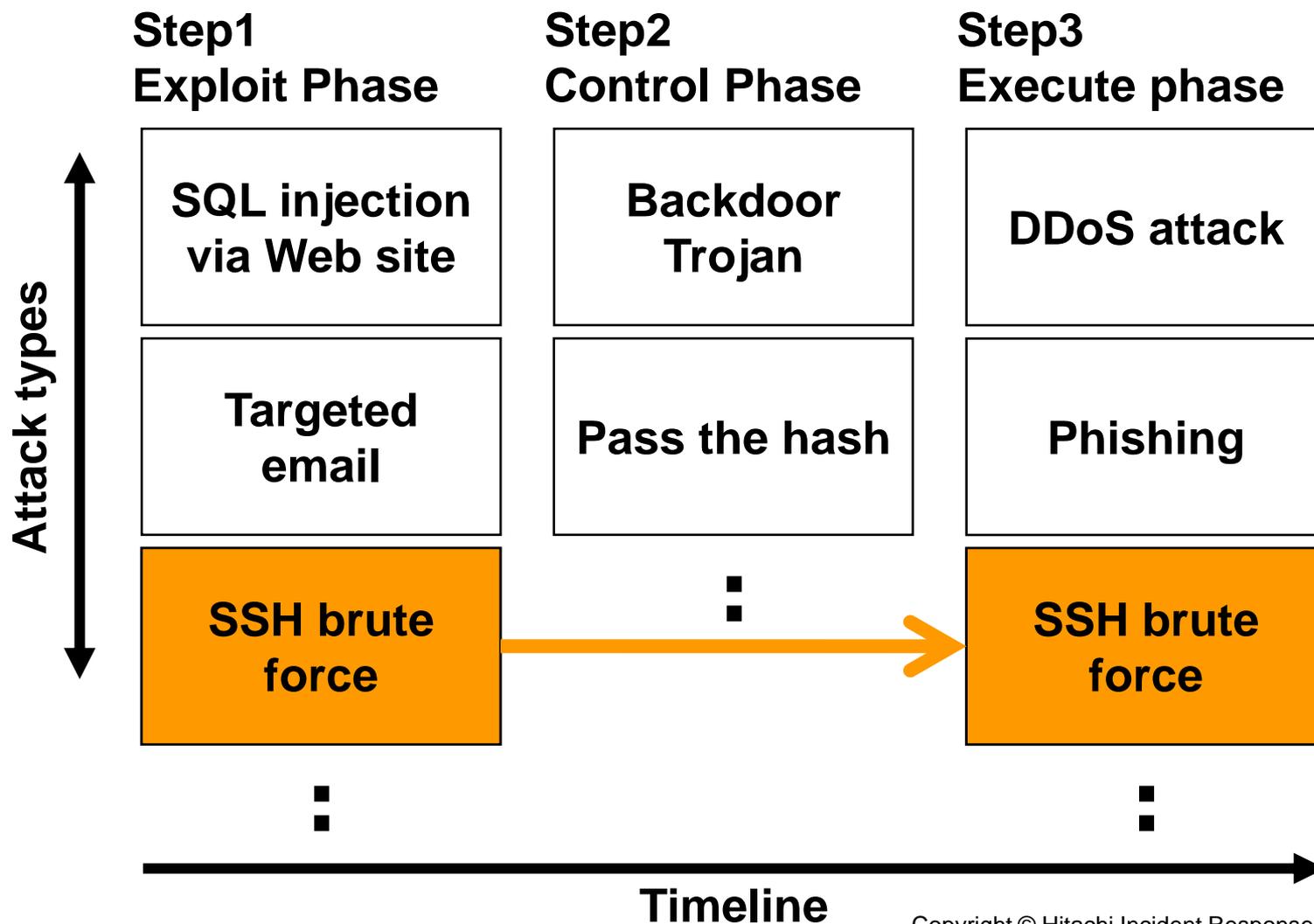


The screenshot shows a web browser window displaying the VirusTotal scan results for a file. The browser's address bar shows the URL: <http://www.virustotal.com/file-scan/report.html?id=bc6ee8a0e055b82116effbe1b7e87d0502e08ed7877e73a4ecf2f29c4d800e>. The main content area displays a table of scan results from various vendors.

Vendor	Version	Date	Detection
McAfee	5.400.0.1158	2011.09.25	BackDoor-DSS.gen.a
McAfee-GW-Edition	2010.1D	2011.09.24	BackDoor-DSS.gen.a
Microsoft	1.7702	2011.09.25	Backdoor:Win32/Poison.M
NOD32	6491	2011.09.25	Win32/Poison.NAE
Norman	6.07.11	2011.09.24	PoisonIvy.gen19
nProtect	2011-09-25.01	2011.09.25	Trojan-Downloader/W32.Agent.6144.0
Panda	10.0.3.5	2011.09.24	Bck/Poison.E
PCTools	8.0.0.5	2011.09.25	Backdoor.Ciadoor!rem
Prevx	3.0	2011.09.25	-
Rising	23.76.04.01	2011.09.23	Trojan.Win32.Undef.dnc
Sophos	4.69.0	2011.09.25	Troj/Keylog-JV
SUPERAntiSpyware	4.40.0.1006	2011.09.24	Trojan.Agent/Gen-FakeAlert
Symantec	20111.2.0.82	2011.09.25	Backdoor.Ciadoor
TheHacker	6.7.0.1.309	2011.09.24	W32/Ivy.gen
TrendMicro	9.500.0.1008	2011.09.25	BKDR_POISON.DS
TrendMicro-HouseCall	9.500.0.1008	2011.09.25	BKDR_POISON.DS
VBA32	3.12.16.4	2011.09.23	Backdoor.Win32.Hupigon.dguz

4. Example of material

Example of material ... SSH brute force



4. (2) Example of material

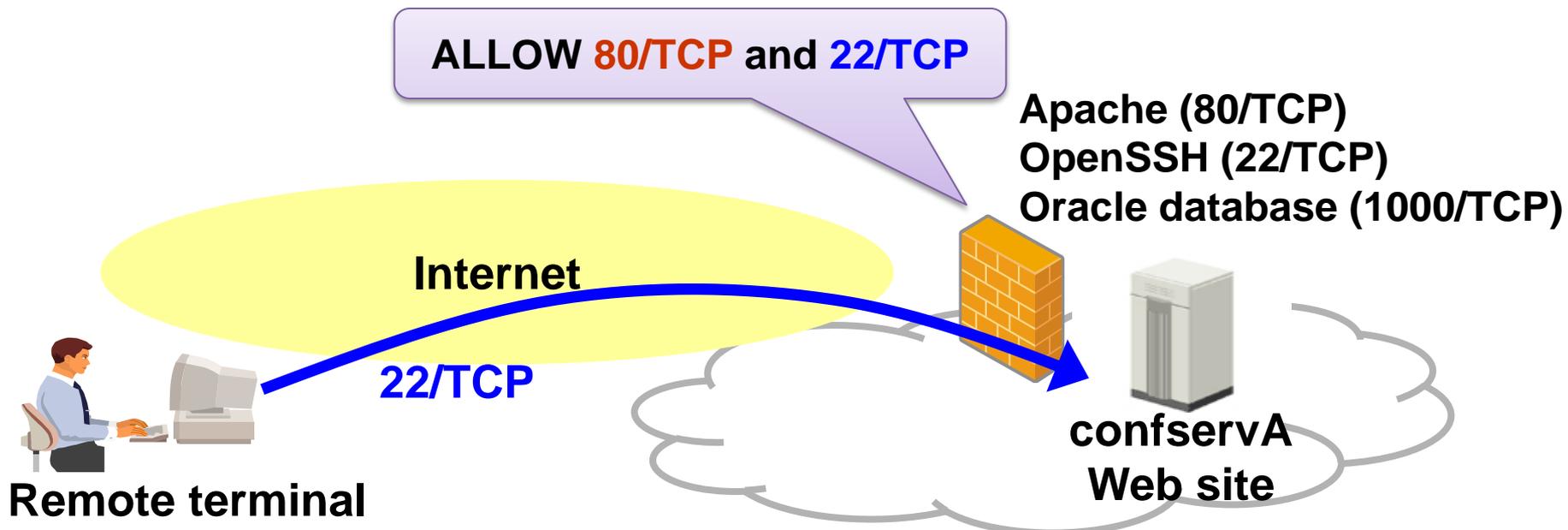
DAY1(20XX-04-20) Construction of a conference web site

- **We built a conference web site with the database on the cloud environments.**
 - **Web site (confservA)**
 - **Apache (80/TCP)**
 - **OpenSSH (22/TCP)**
 - **Oracle database (1000/TCP)**
 - **Firewall rules**
 - **HTTP access (80/TCP) of Internet and confservA: ALLOW**
 - **SSH access (22/TCP) of Internet and confservA: ALLOW**

4. (2) Example of material

DAY1(20XX-04-20) Construction of a conference web site

- We built a conference web site with the database on the cloud environments.



4. (2) Example of material

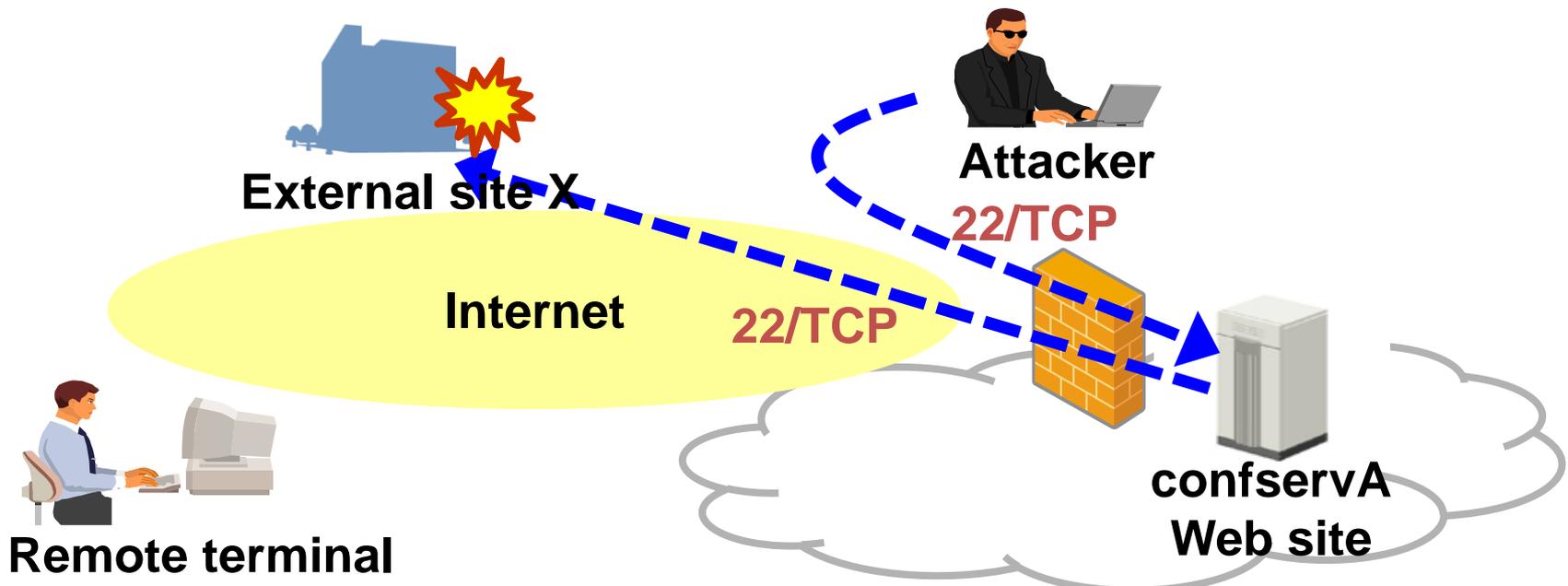
DAY2(20XX-05-29): Receive a notification

- **An external site X notified us. "Unauthorized access to SSH from confservA". We examined the logs of the firewall. There is an enormous amount for the Internet access via SSH from confservA.**
 - **Investigation summary of firewall logs**
 - **At least 7 days before, a lot of SSH access to the Internet from confservA.**
 - **Over 30,000 records of SSH access to the external site X.**

4. (2) Example of material

DAY2(20XX-05-29):Receive a notification

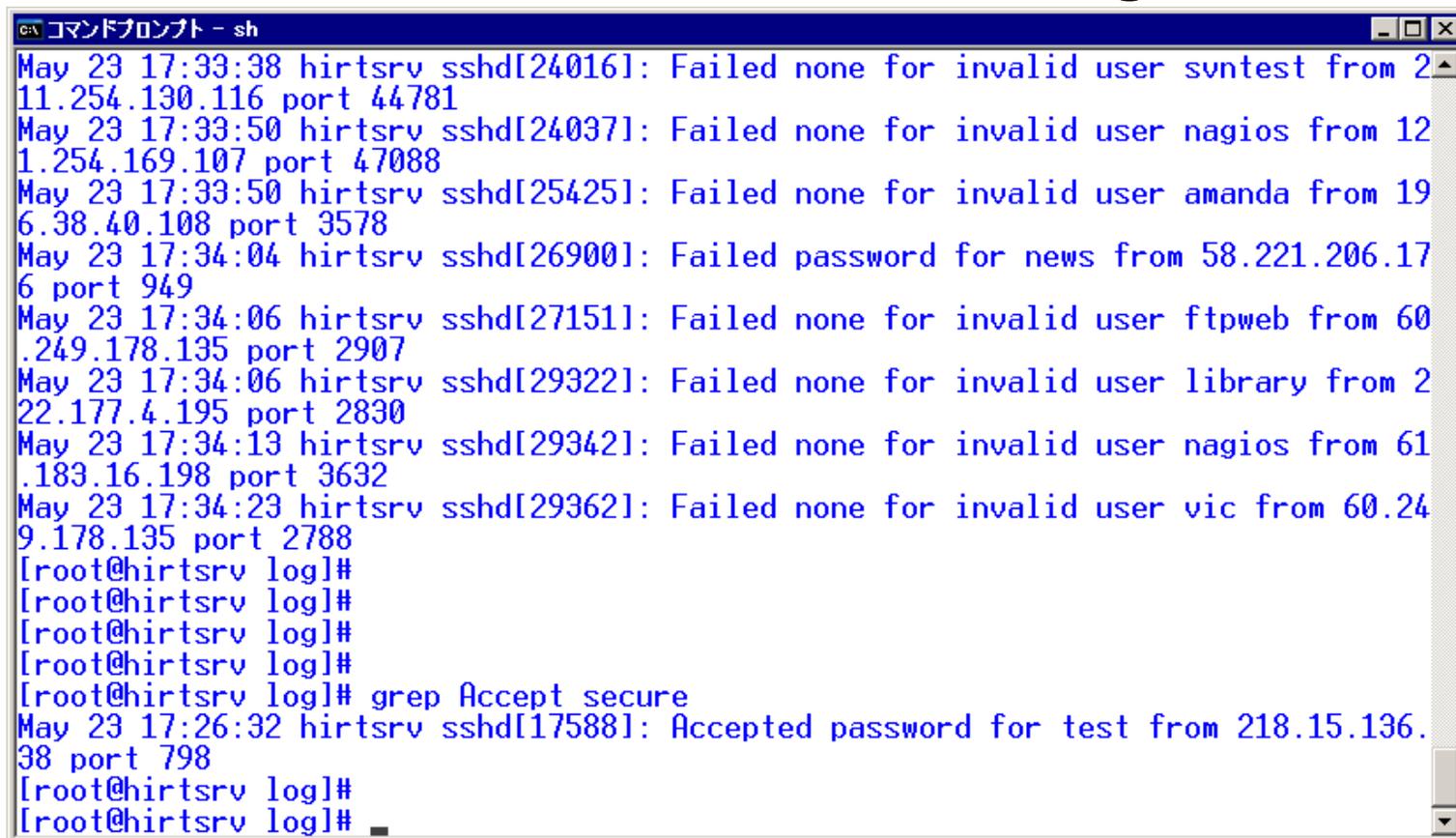
- An external site X notified us. "Unauthorized access to SSH from confservA". We examined the logs of the firewall. There is an enormous amount for the Internet access via SSH from confservA.



4. (2) Example of material

DAY3(20XX-05-30): Start of investigation of the incident

- We investigated logs of confservA (/var/log/secure.log). There was a lot of failed evidence for log in SSH.



```

C:\ コマンドプロンプト - sh
May 23 17:33:38 hirtsrv sshd[24016]: Failed none for invalid user svntest from 2
11.254.130.116 port 44781
May 23 17:33:50 hirtsrv sshd[24037]: Failed none for invalid user nagios from 12
1.254.169.107 port 47088
May 23 17:33:50 hirtsrv sshd[25425]: Failed none for invalid user amanda from 19
6.38.40.108 port 3578
May 23 17:34:04 hirtsrv sshd[26900]: Failed password for news from 58.221.206.17
6 port 949
May 23 17:34:06 hirtsrv sshd[27151]: Failed none for invalid user ftpweb from 60
.249.178.135 port 2907
May 23 17:34:06 hirtsrv sshd[29322]: Failed none for invalid user library from 2
22.177.4.195 port 2830
May 23 17:34:13 hirtsrv sshd[29342]: Failed none for invalid user nagios from 61
.183.16.198 port 3632
May 23 17:34:23 hirtsrv sshd[29362]: Failed none for invalid user vic from 60.24
9.178.135 port 2788
[root@hirtsrv log]#
[root@hirtsrv log]#
[root@hirtsrv log]#
[root@hirtsrv log]#
[root@hirtsrv log]# grep Accept secure
May 23 17:26:32 hirtsrv sshd[17588]: Accepted password for test from 218.15.136.
38 port 798
[root@hirtsrv log]#
[root@hirtsrv log]#
```

4. (2) Example of material

DAY3(20XX-05-30): Detailed investigation (cont.)

- The investigation revealed matters are as follows.
 - **confservA was hacked by SSH brute force attack.**
There are over 30,000 logs of SSH Login failed. Login failed count list of each account is shown in the right table.
 - sshd[25425]: Failed none for invalid user ...
 - sshd[26900]: Failed password for ...
 - The break-in at 17:26 on May 23.
 - May 23 17:26:32 shirt sshd[17588]:
Accepted password for test
from 218.15.136.38 port 798

4. (2) Example of material

DAY3(20XX-05-30):Detailed investigation (cont.)

■ The investigation revealed matters are as follows.

- The account "test" was used to intrusion. In addition, this account is the database account, too. When we install the program on the database server, the password for OS was added automatically.

Login failed count

ID	Count
-----	-----
root	51048
test	2290
admin	1890
user	1220
oracle	1157
guest	934
nagios	900
info	588
web	544
Other	138117

4. (2) Example of material

Questions

- In build step of a Web site, what's missing in security measures ?
- In build step of a Web site, what's missing except confservA in security measures ?

Now, Let's try it.

Please raise your hand if you have comments for security measures of this case.



5. Conclusions

We have presented:

- **We can't response to all incidents and want no incidents. But, we (the general users, new comer engineers and CSIRTs) need to gain experience of old and new various incidents.**
- **We have shown the concept of "scenario based self training material for incident response" in this presentation.**

Our future plans:

- **Research of many incident (response) cases, especially targeted attack. Making several parts based on the above research, then making new virtual story from several parts.**
- **We will combine our approach with the following activities.**
NTT-CERT "A study for CSIRTs strengthening: From a Viewpoint of Interactive Storytelling in an Organization".
- **Also, we would like to propose our activities to FIRST Education Committee.**

Search within Hitachi

Powered by Google

[Information Technology Site](#) [Japanese](#) [GLOBAL](#)

Hitachi Incident Response Team



[About HIRT](#)

[Security Information](#)

[Publications](#)

[Sitemap](#) [Contact Us](#)



[About HIRT](#)

[Security Information](#)

[Publications](#)

[Contact Us](#)



[Topics](#)

Thank you

Feasibility study of scenario based self training material for incident response



HITACHI
Inspire the Next