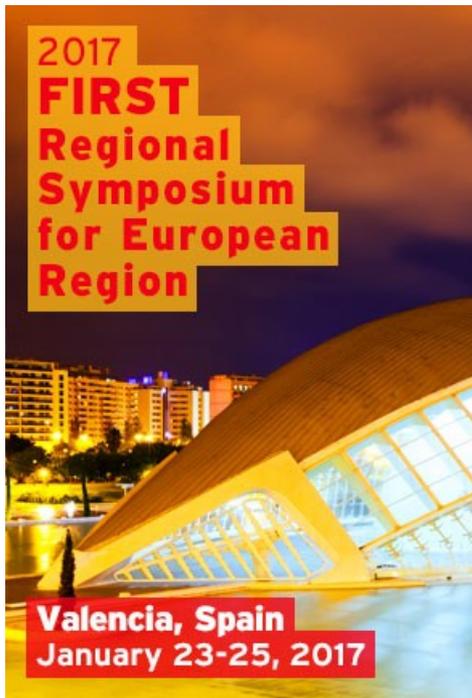


# Incident Response dealing with the whole country



**Javier Berciano**  
Head of incident response

# What is INCIBE?

Leading company in **cybersecurity and digital trust development** for:



**The public**



Companies, especially those in **strategic sectors**



**RedIRIS**

**The academic research network in Spain**  
(RedIRIS)

It leads different cybersecurity **interventions at a national and international level**

**Year 2012** → Partnership Framework Agreement:





A benchmark for the **technical resolution of cybersecurity incidents** that affect essential services



Prevention



Mitigation



Response



individuals



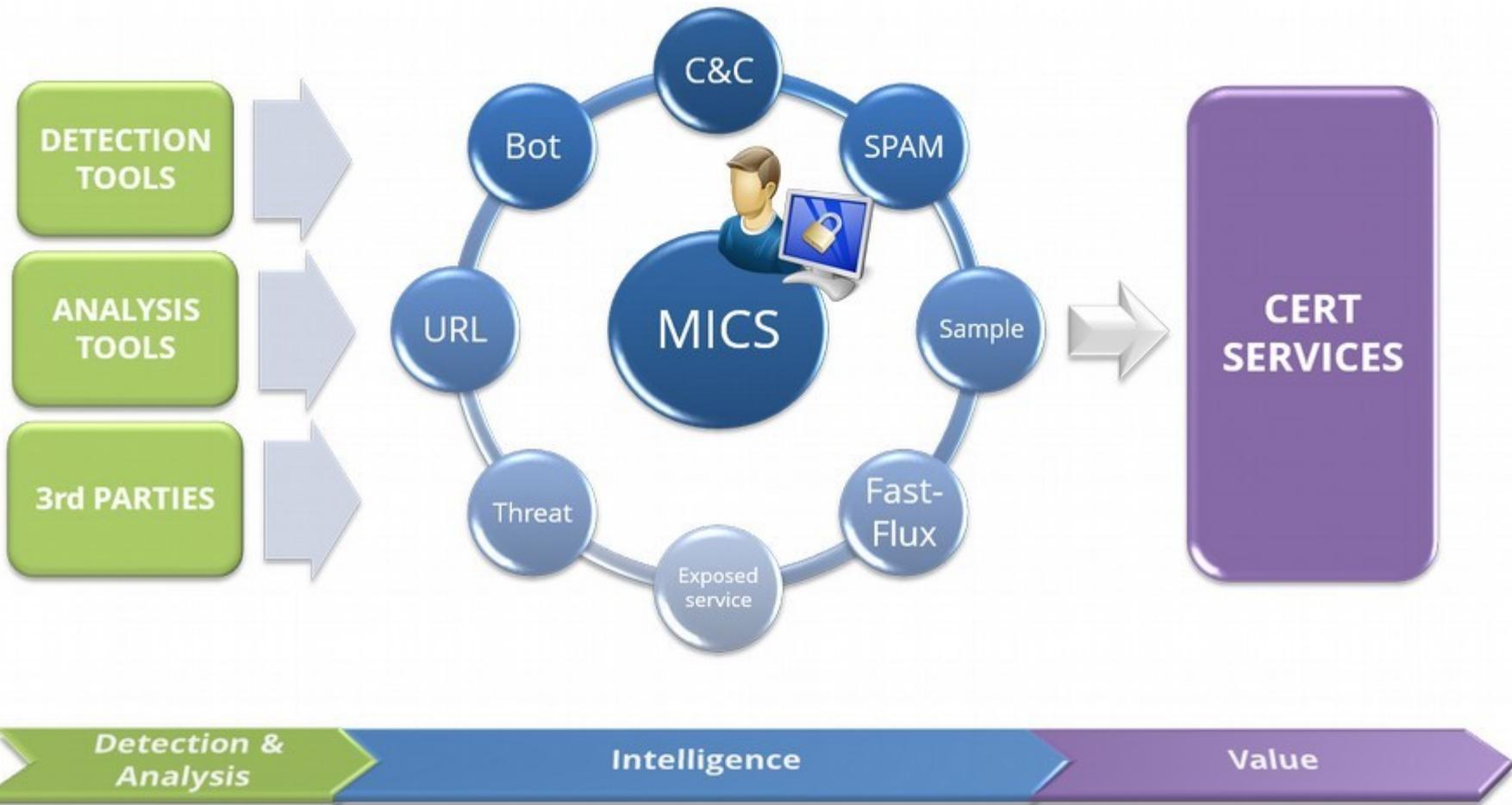
companies

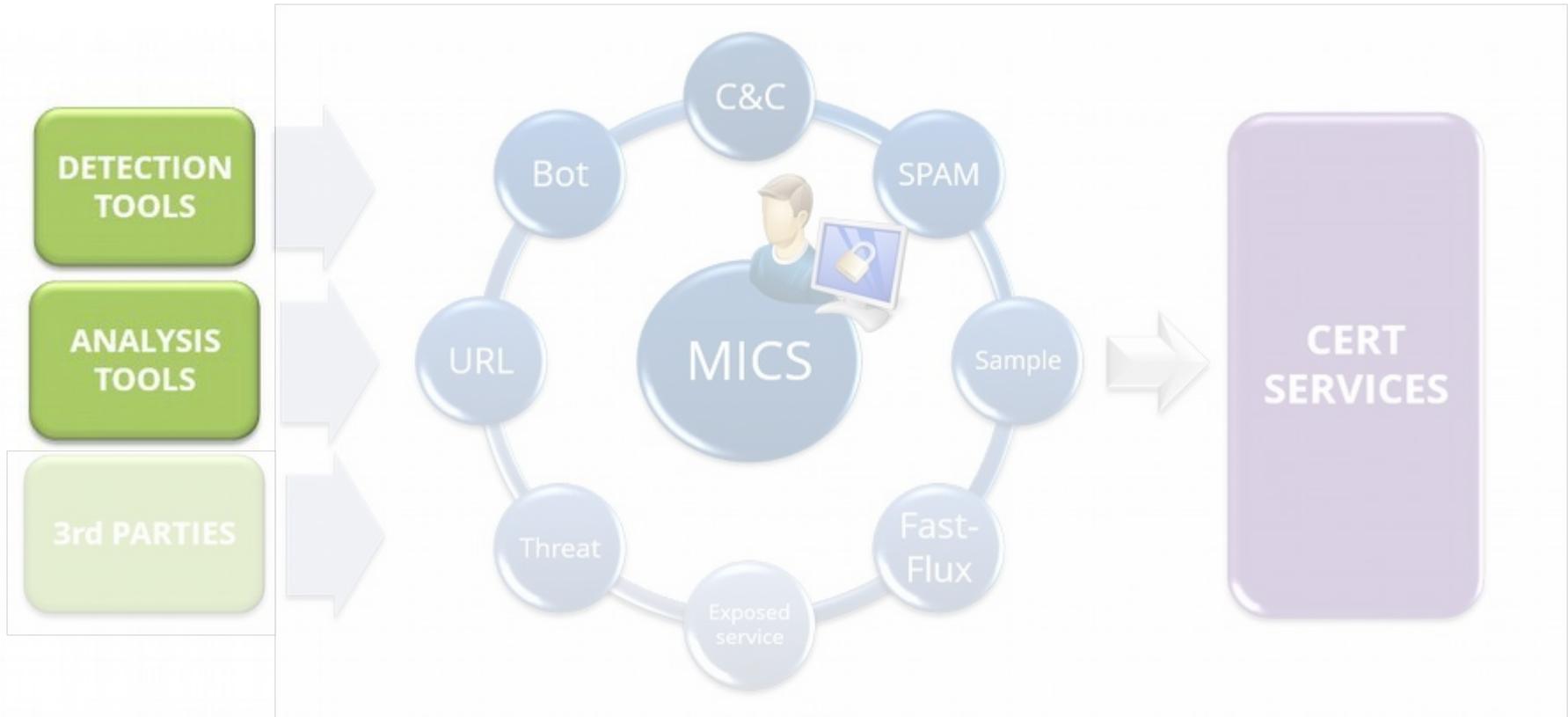


critical  
infrastructure  
operators



academic and  
research  
network





Detection & Analysis

Intelligence

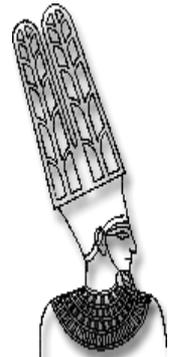
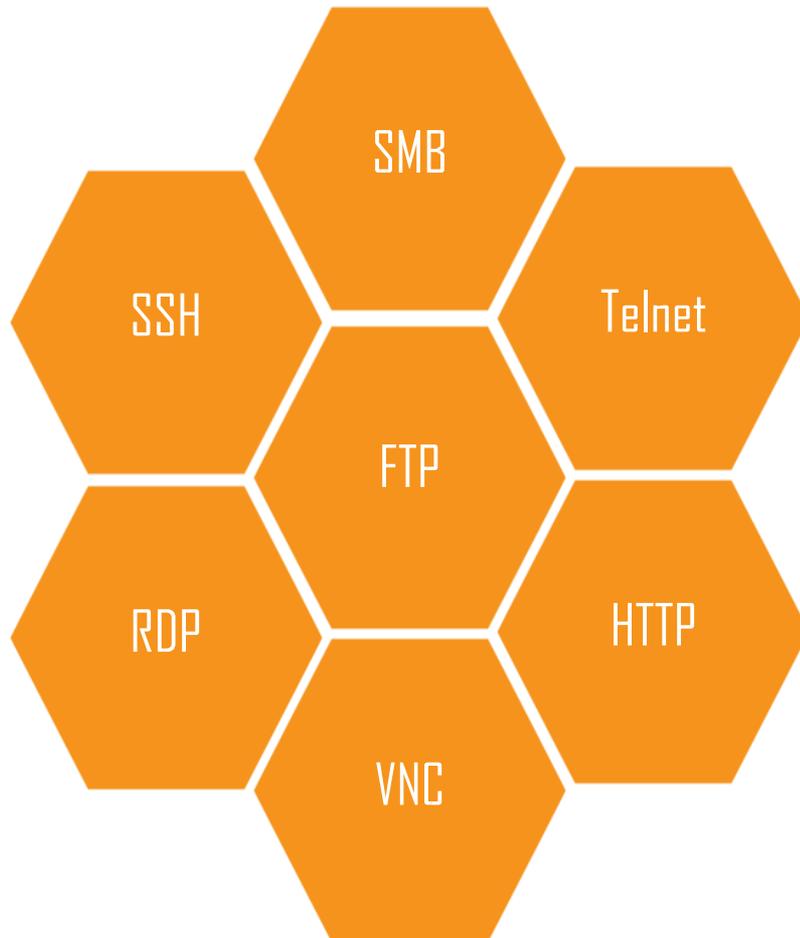
Value

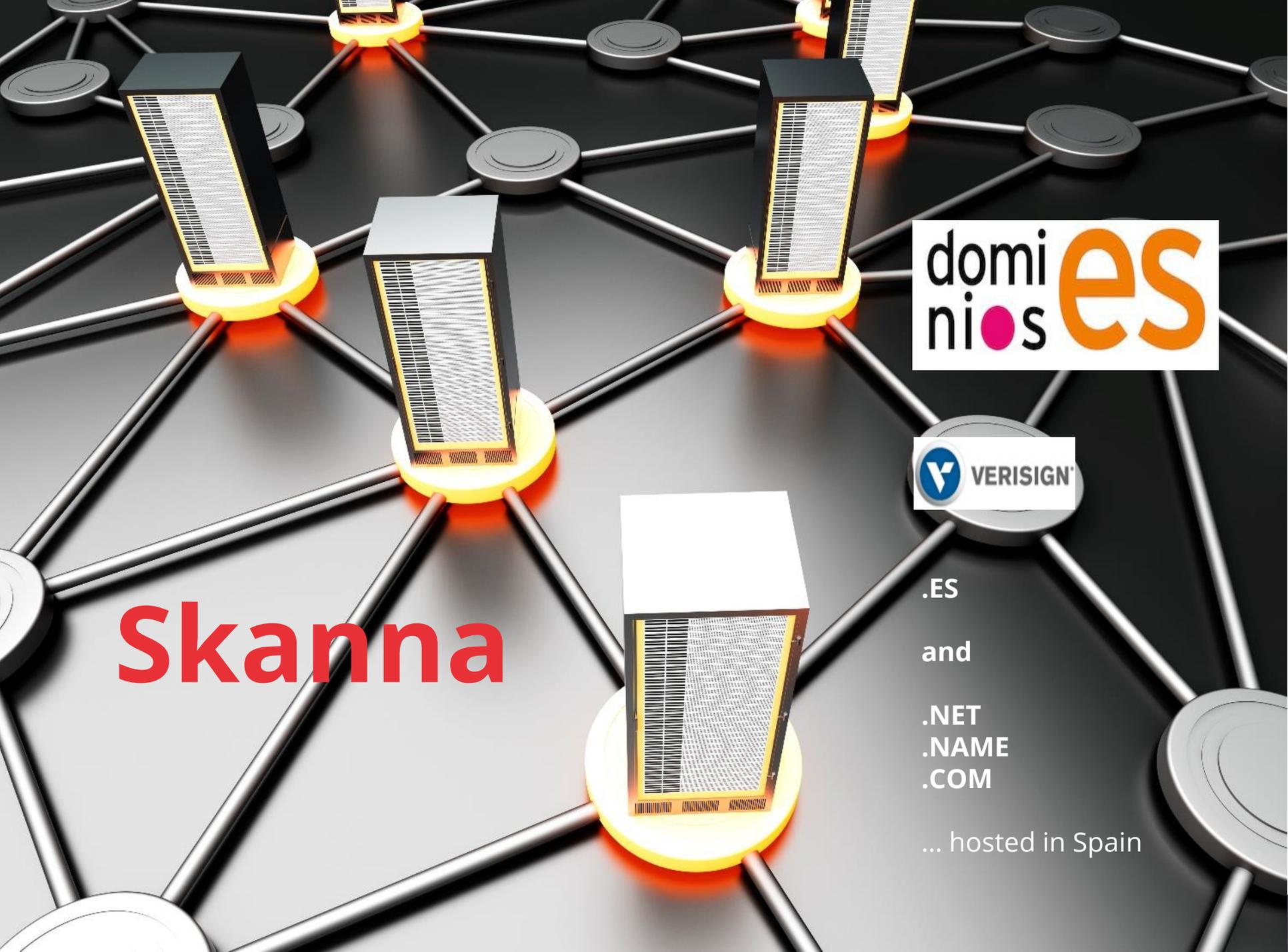
# Spamtraps



Red IRIS

# Honeypots





# Skanna

domi  
nios **es**



.ES

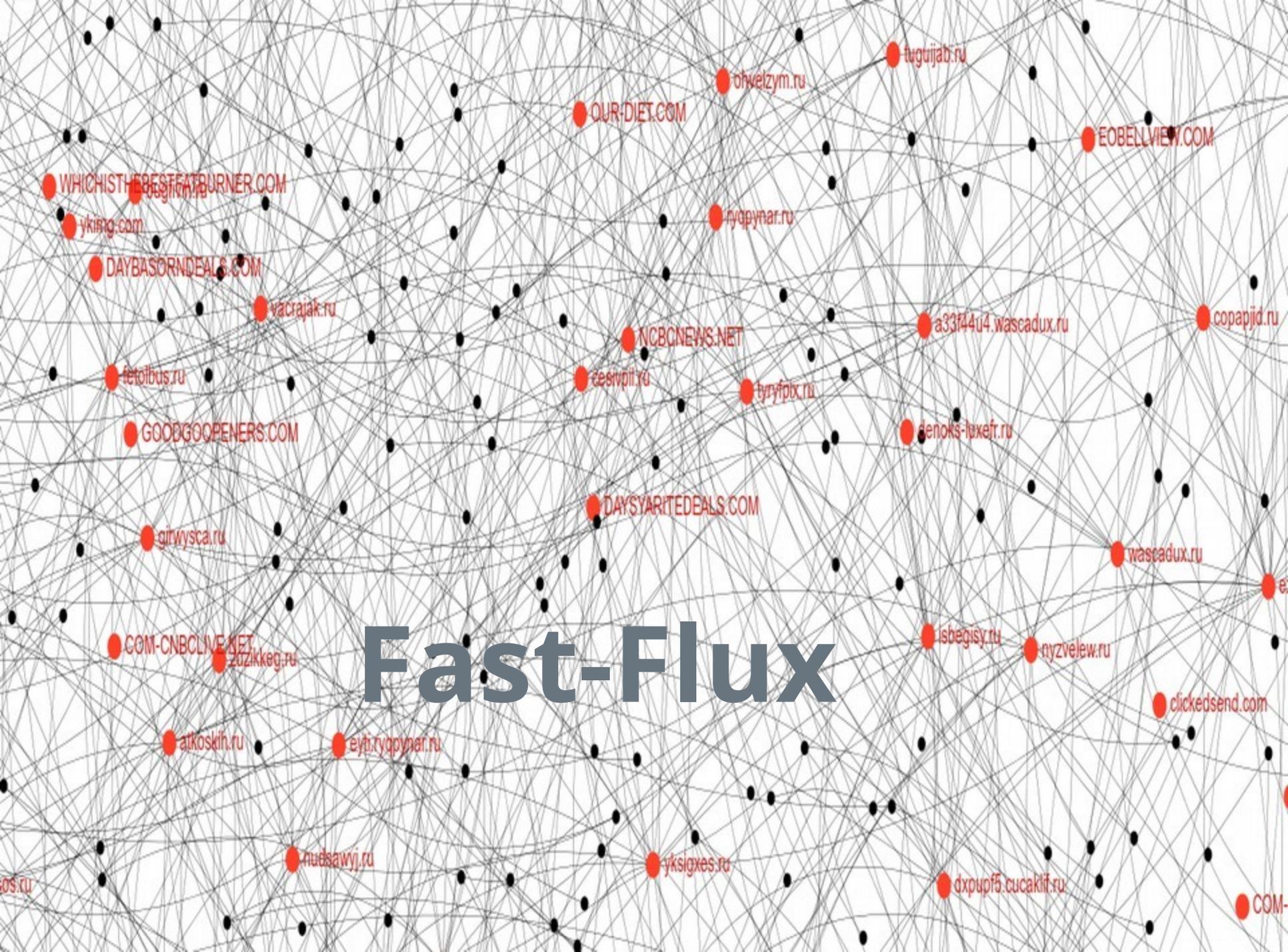
and

.NET  
.NAME  
.COM

... hosted in Spain



Jennings



# Fast-Flux

OUR-DIET.COM

ohvelzym.ru

tugurjab.ru

EOBELLVIEW.COM

WHICHISTHEBESTFATBURNER.COM

yking.com

ryqpyar.ru

DAYBASORDEALS.COM

vacrajak.ru

NCBCNEWS.NET

a33f44u4.wascadux.ru

copapijd.ru

fetolbus.ru

cesivpi.ru

tyryfpx.ru

GOODGOOPENERS.COM

denoks-luxefr.ru

DAYSARITEALS.COM

girwysca.ru

wascadux.ru

COM-CNBCLIVE.NET

zuzikkeg.ru

isbegisy.ru

nyzvelew.ru

clickedsend.com

atkoskih.ru

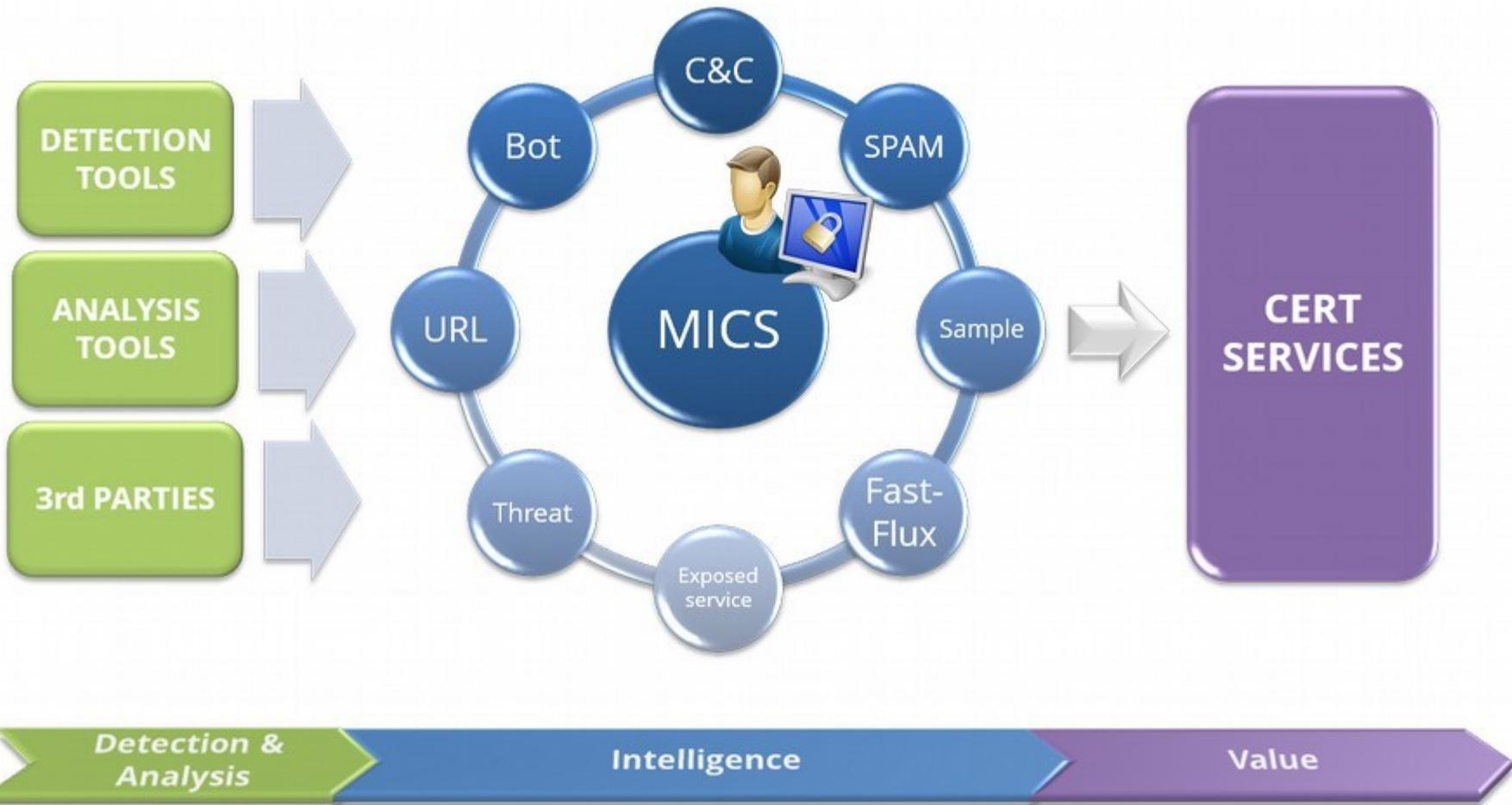
eyi.ryqpyar.ru

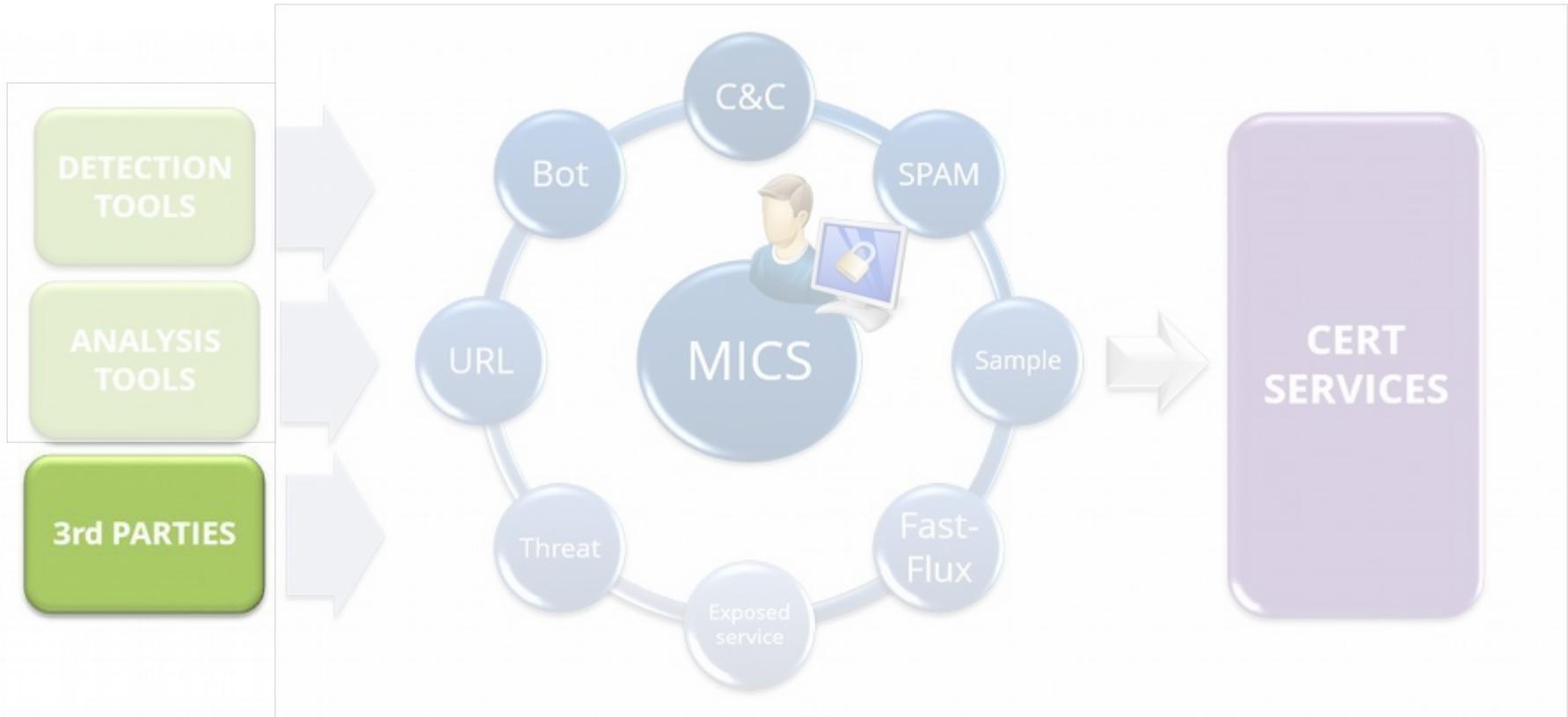
nudsawj.ru

yksigxes.ru

dxpuf5.cucaklif.ru

COM-



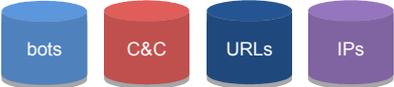
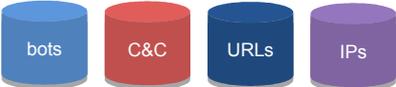
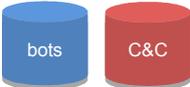


Detection & Analysis

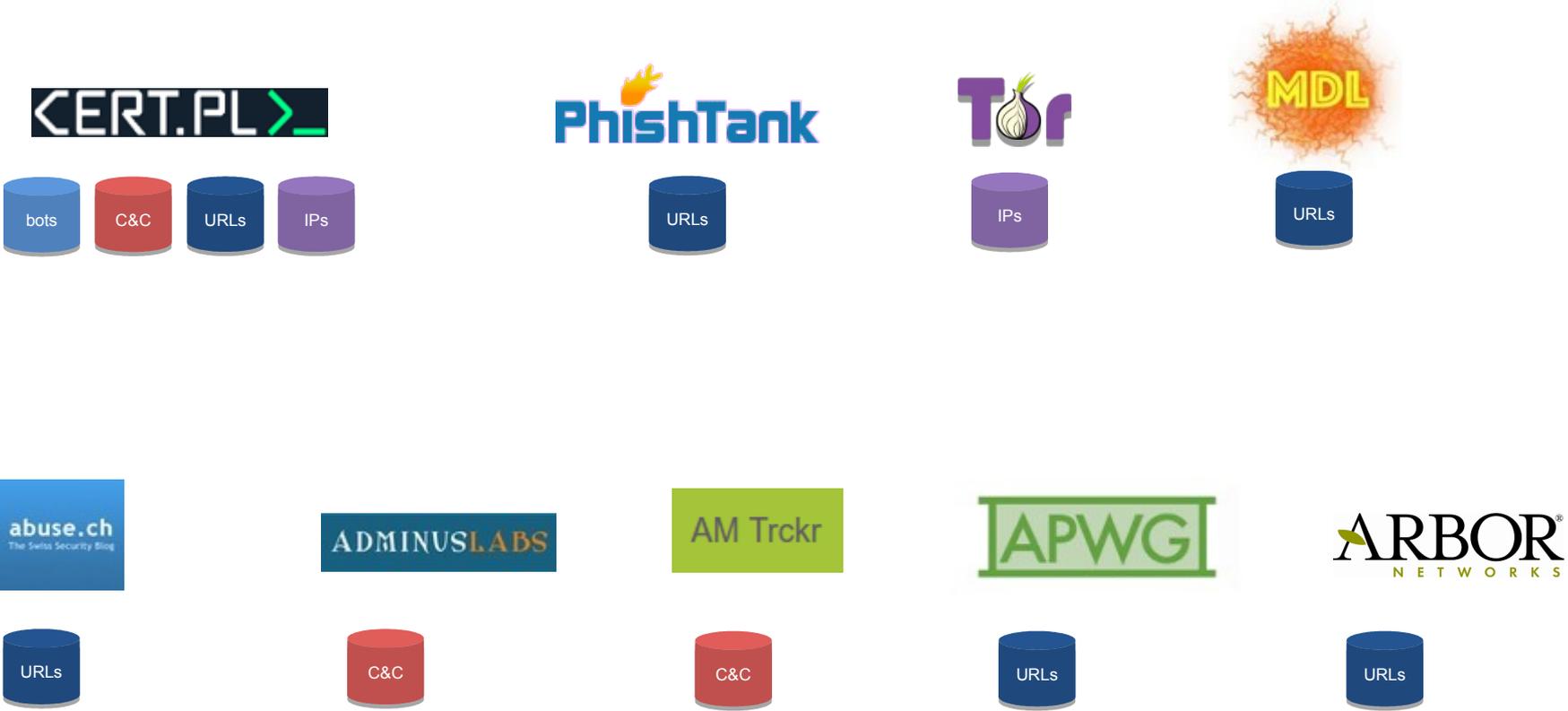
Intelligence

Value

# Information feeds



# Information feeds



# Information feeds



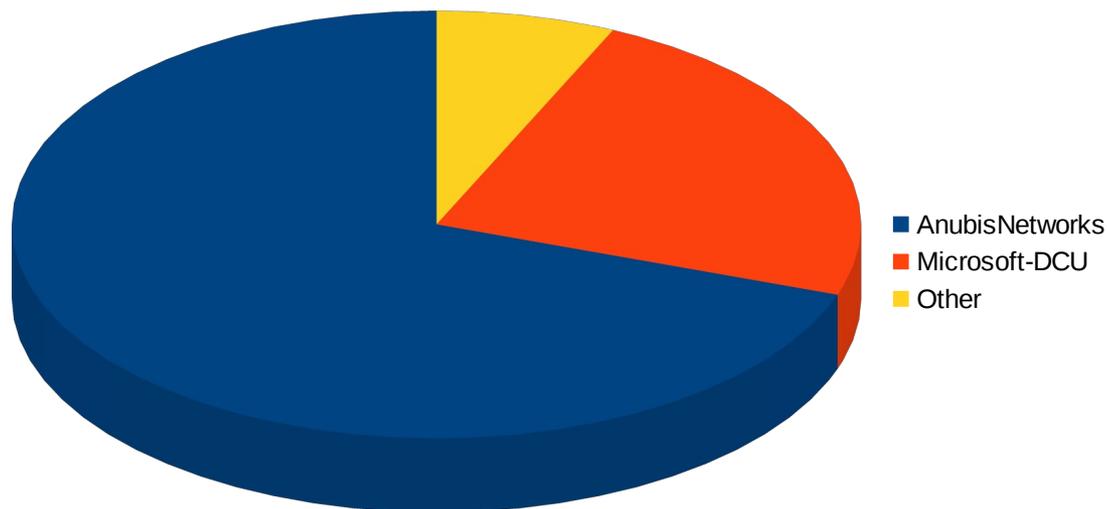
# Information feeds

More than **10,000,000** events per day

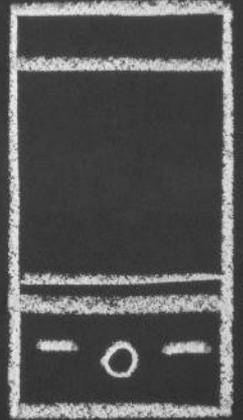
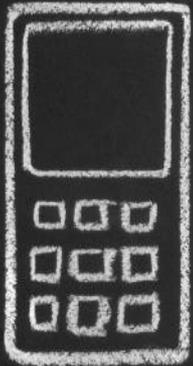
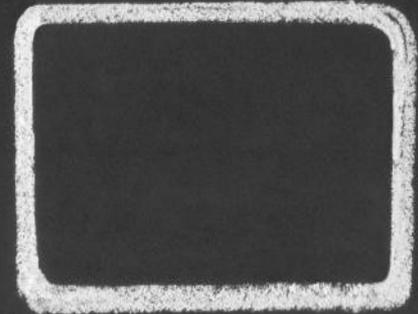
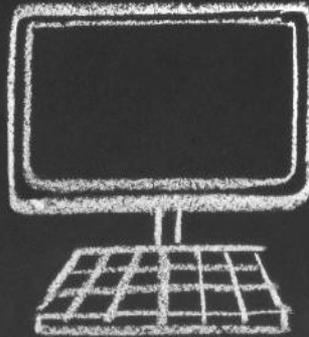
**92% bot infections**

Two main sources Anubis Networks and Microsoft-DCU

Both provide all connections to a C2 as evidence



**Challenge**



# Servicio ANTIBOTNET



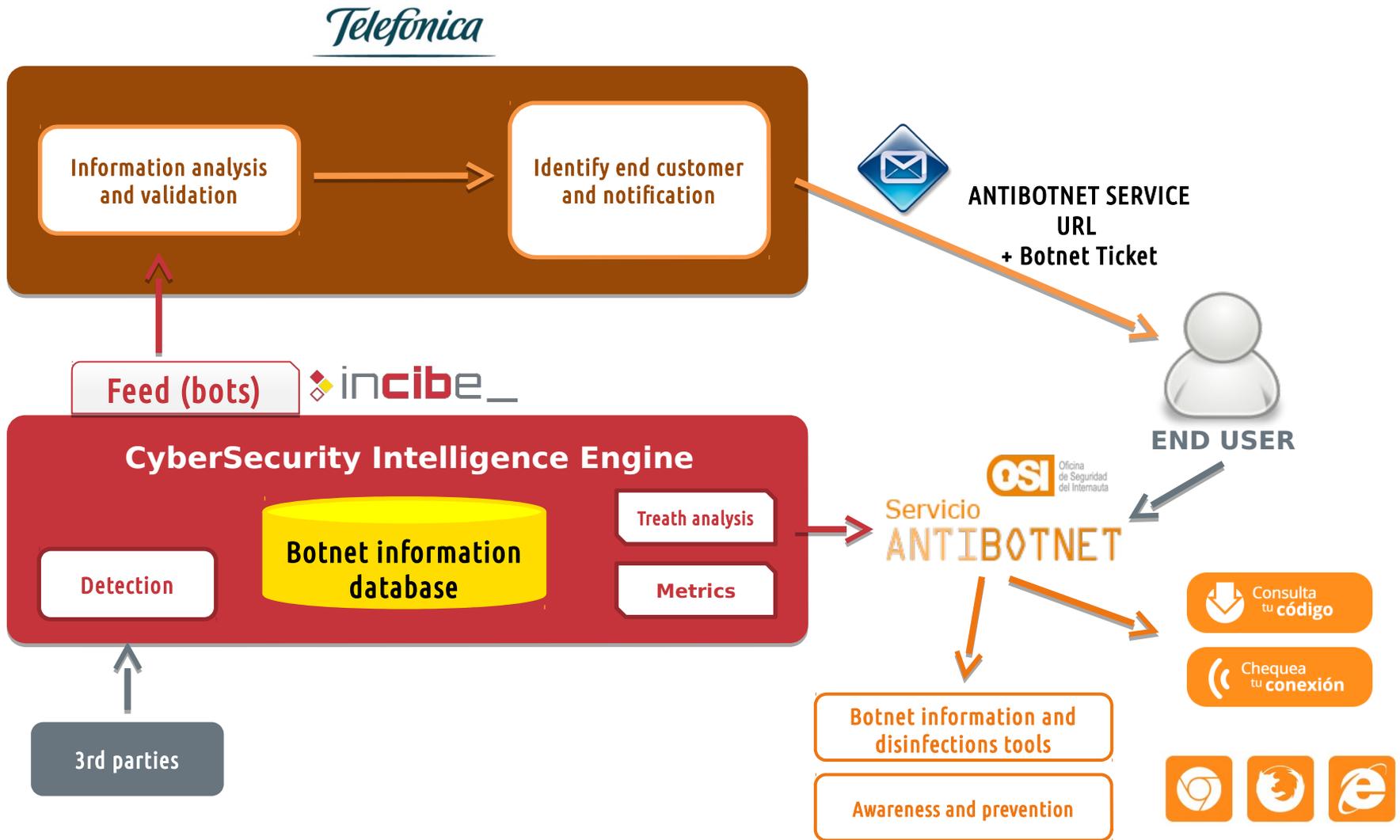
The **objective** of the Antibotnet Service is the mitigation of botnets from the point of view of the **disinfection** of the users' devices infected: **bots**. Also the service is way to inform and aware users about this problems.

This service is a result of the work developed day to day by INCIBE in collaboration with other national and international entities in fighting against botnets:

- An average of **9,2 million evidences of botnet connections** from Spain daily.
- An average of **59.500 unique IPs affected** daily in Spain.
- Data from close to **900 external sinkholes**, which correspond approximately with **129 families** of botnets.

Spain is pioneer in this kind of initiative alongside countries such Germany, Japan or Sweden.

# AntiBotnet service



Antibotnet Service is offered to end-users through **five different ways**:

- **Online Service:** End-users can check online if their public IP is involved in botnet activity.
- **Plugin Service:** Plugin available for Google Chrome, Firefox and Internet Explorer to check the IP periodically and automatically, in order to alert the end-user in case of a positive is detected.
- **CONAN Mobile:** Application for Android devices, which helps to check the level of security of mobile devices developed by INCIBE. This app integrates the functionality of the Antibotnet Service, giving botnet alerts in case a positive is detected on wifi networks.
- **ISP Notification:** The Spanish ISP Telefónica collaborates with us notifying end-users by email about botnet related incidents that affect their internet connection. INCIBE gives to Telefónica every day a feed containing bot evidences related to their ASNs. With this information, Telefónica can identify end-user lines affected and therefore notify.
- **API for companies:** API that allows IT personal to integrate the service in their network monitoring systems. This service is oriented to companies

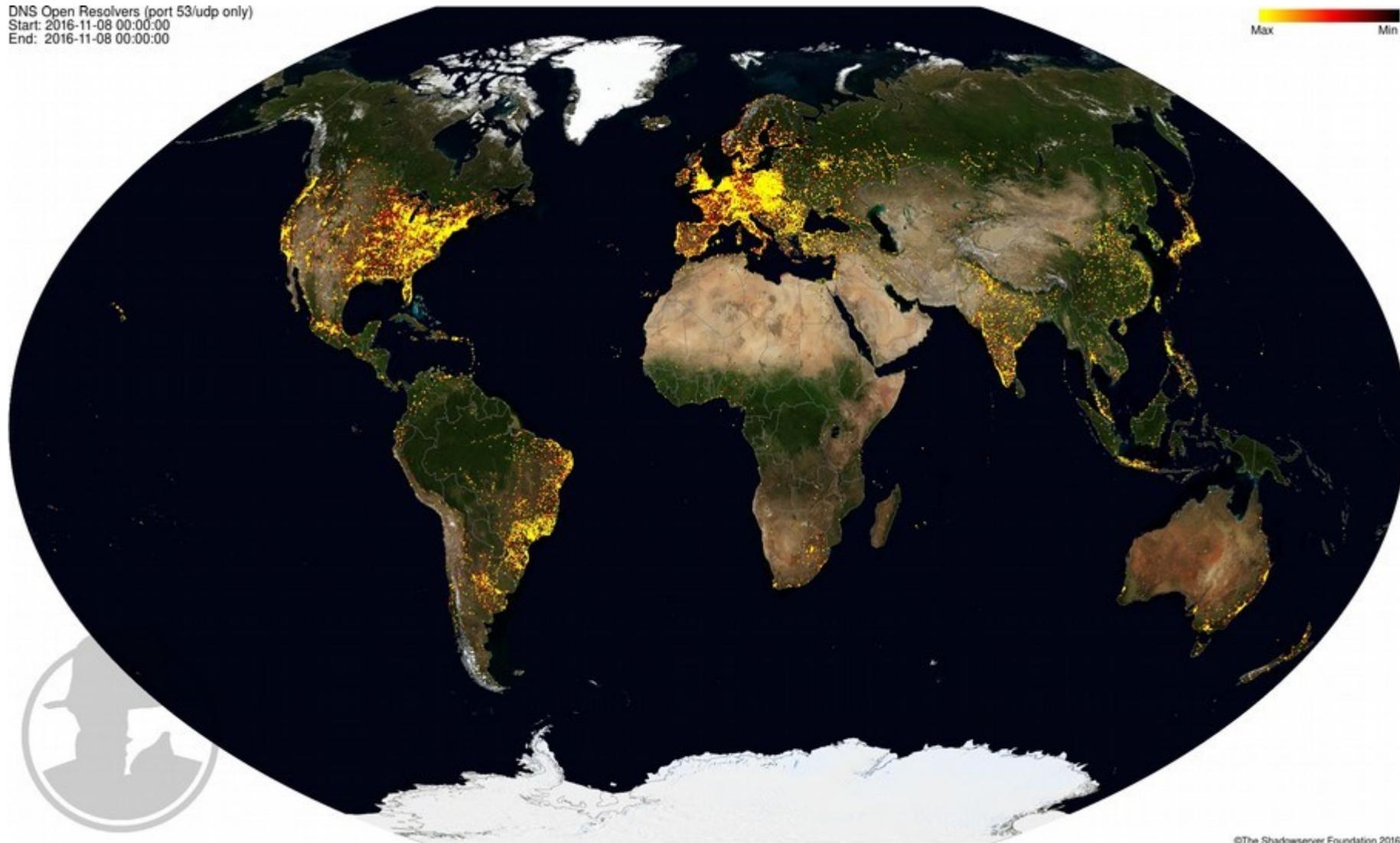


shadowserver

certsi

SECURITY AND INDUSTRY CERT

DNS Open Resolvers (port 53/udp only)  
Start: 2016-11-08 00:00:00  
End: 2016-11-08 00:00:00



©The Shadowserver Foundation 2016

FIRST Regional Symposium for Europe 2017, Valencia

incibe  
2006-2016  
TRABAJANDO POR  
LA CONFIANZA DIGITAL

CNPIC  
CENTRO NACIONAL PARA LA PROTECCIÓN  
DE LA SEGURIDAD DE LA INFORMACIÓN



## Amplification Protocols:

- BitTorrent (any)
- CharGEN (UDP/19)
- DNS (UDP/53) (Open Resolver Project)
- Kad (UDP/6429)
- MS-SQL (UDP/1434)
- NetBIOS (UDP 137 to 139)
- NTP Mode 6 (UDP/123) (Open NTP Project)
- NTP Mode 7 (UDP/123)
- QOTD (UDP/17)
- Quake Network Protocol (UDP/26000 and UDP/27960)
- SNMPv2 (UDP/161) (Open SNMP Project)
- SSDP (UDP/1900) (Open SSDP Project)
- Steam Protocol (Many - UDP/27015)



## Amplification Protocols:

- BitTorrent (any)
  - CharGEN (UDP/135)
  - DNS (UDP/53) (OOB)
  - Kad (UDP/6429)
  - MS-SQL (UDP/1434)
  - NetBIOS (UDP 137, 138)
  - NTP Mode 6 (UDP/123)
  - NTP Mode 7 (UDP/123)
  - QOTD (UDP/17)
  - Quake Network (UDP/27900)
  - SNMPv2 (UDP/161)
  - SSDP (UDP/1900)
  - Steam Protocol (UDP/27000)
  - Telnet (TCP/23)
  - TFTP (UDP/69)
  - UPnP (UDP/1900)
  - VNC (RFB) (TCP/5900)
  - XDMCP (UDP/177)
- ### Protocols That Should not be Exposed:
- DB2 (UDP/523)
  - Elastic Search (TCP/9200)
  - HDFS (TCP/50070, TCP/50075, TCP/50090, TCP/50105, TCP/50030, TCP/50060)
  - IPMI (UDP/623)
  - LDAP (UDP/389)
  - mDNS (UDP/5353)
  - MemCached (TCP/11211)
  - MongoDB (TCP/27017, TCP/27018, TCP/27019, TCP/28017)
  - NAT-PMP (UDP/5351)
  - NetBIOS (TCP/137 to 139)
  - Portmapper (UDP/111)
  - RDP (TCP/3389 and UDP/3389)
  - REDIS (TCP/6379)
  - rlogin (TCP/451)
  - SSDP (TCP/1900)
  - TFTP (UDP/69)
  - telnet (TCP/23)
  - XDMCP (UDP/177)



## Amplification Protocols:

- BitTorrent (any)
- CharGEN (UDP/1)
- DNS (UDP/53) (O)
- Kad (UDP/6429)
- MS-SQL (UDP/143)
- NetBIOS (UDP 137)
- NTP Mode 6 (UDP/123)
- NTP Mode 7 (UDP/123)
- QOTD (UDP/17)
- Quake Network (UDP/27900)
- SNMPv2 (UDP/161)
- SSDP (UDP/1900)
- Steam Protocol (UDP/27030)

## Protocols That Should not be Exposed:

- DB2 (UDP/523)
- Elastic Search (TCP/9200)
- HDFS (TCP/50070, TCP/50075, TCP/50090, TCP/50105, TCP/50030, TCP/50060)
- IPMI (UDP/623)
- LDAP (UDP/389)
- mDNS (UDP/5353)
- MemCached (TCP/11211)
- MongoDB (TCP/27017, TCP/27018, TCP/27019, TCP/28017)
- NAT-PMP (UDP/5351)
- NetBIOS (TCP/137 to 139)
- Portmapper (UDP/111)
- RDP (TCP/3389 and UDP/3389)
- REDIS (TCP/6379)
- rlogin (TCP/451)
- SSDP (TCP/1900)
- TFTP (UDP/69)
- telnet (TCP/23)
- XDMCP (UDP/177)

## Protocols That are Vulnerable:

- ISAKMP (UDP/500)
- Netcore/Netis Router (UDP/53413)
- SSL/FREAK (TCP/443)
- SSLv3 (TCP/443)
- Synful Knock (TCP/80)



## Amplification Protocols:

- |  |   |   |
|--|---|---|
| <ul style="list-style-type: none"> <li>• BitTorrent (any)</li> <li>• CharGEN (UDP/135)</li> <li>• DNS (UDP/53) (OOB)</li> <li>• Kad (UDP/6429)</li> <li>• MS-SQL (UDP/1434)</li> <li>• NetBIOS (UDP 137)</li> <li>• NTP Mode 6 (UDP/123)</li> <li>• NTP Mode 7 (UDP/123)</li> <li>• QOTD (UDP/17)</li> <li>• Quake Network File Transfer (UDP/27900)</li> <li>• SNMPv2 (UDP/161)</li> <li>• SSDP (UDP/1900)</li> <li>• Steam Protocol (UDP/27081)</li> </ul> | <h3>Protocols That Still Work</h3> <ul style="list-style-type: none"> <li>• DB2 (UDP/523)</li> <li>• Elastic Search (TCP/9200)</li> <li>• HDFS (TCP/50070, 50071)</li> <li>• IPMI (UDP/623)</li> <li>• LDAP (UDP/389)</li> <li>• mDNS (UDP/5353)</li> <li>• MemCached (TCP/11211)</li> <li>• MongoDB (TCP/27010)</li> <li>• NAT-PMP (UDP/5356)</li> <li>• NetBIOS (TCP/137)</li> <li>• Portmapper (UDP/111)</li> <li>• RDP (TCP/3389 and 3388)</li> <li>• REDIS (TCP/6379)</li> <li>• rlogin (TCP/451)</li> <li>• SSDP (TCP/1900)</li> <li>• TFTP (UDP/69)</li> <li>• telnet (TCP/23)</li> <li>• XDMCP (UDP/177)</li> </ul> | <ul style="list-style-type: none"> <li>• UPDATED: 2016-11-02 - Added LDAP</li> <li>• UPDATED: 2016-09-22 - Added RDP</li> <li>• UPDATED: 2016-09-21 - Added ISAKMP</li> <li>• UPDATED: 2016-05-18 - Added XDMCP</li> <li>• UPDATED: 2016-05-18 - Added DB2</li> <li>• UPDATED: 2016-03-09 - Added TFTP</li> <li>• UPDATED: 2016-02-17 - Added mDNS</li> <li>• UPDATED: 2015-09-20 - Added Synful Knock</li> <li>• UPDATED: 2015-09-15 - Added Portmapper</li> <li>• UPDATED: 2015-06-01 - Added Elastic Search</li> <li>• UPDATED: 2015-03-09 - Added SSL/FREAK</li> <li>• UPDATED: 2015-02-13 - Added MongoDB</li> <li>• UPDATED: 2015-02-08 - Added Open SSDP and Open SNMP project links</li> <li>• UPDATED: 2015-01-29 - Added MS-SQL</li> <li>• UPDATED: 2015-01-23 - Added MemCached</li> <li>• UPDATED: 2015-01-21 - Added REDIS</li> <li>• UPDATED: 2015-01-07 - Added NAT-PMP</li> <li>• UPDATED: 2014-11-17 - Added SSLv3</li> <li>• UPDATED: 2014-08-28 - Added Netcore/Netis</li> <li>• UPDATED: 2014-07-01 - Added Quake and Steam</li> <li>• UPDATED: 2014-06-26 - Added IPMI and Gameover Zeus</li> <li>• UPDATED: 2014-06-12 - Added port numbers</li> <li>• UPDATED: 2014-03-26 - Added NetBIOS</li> <li>• UPDATED: 2014-03-06 - Added SSDP</li> </ul> |
|--|---|---|

# FIRST

Uses the 1.0 Request Tracker REST API

Main goal is to complement and improve our day to day incident handling

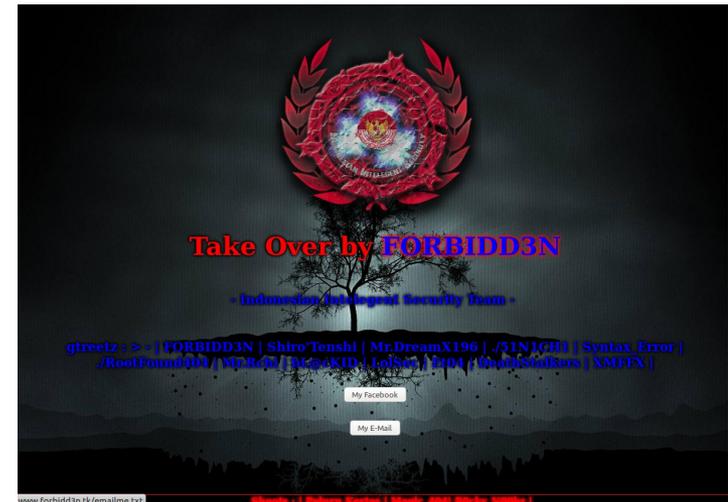
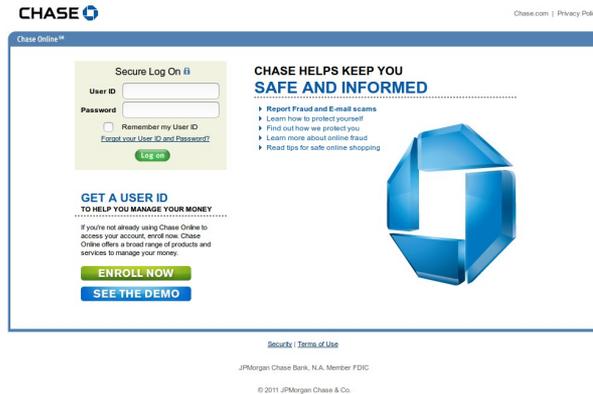
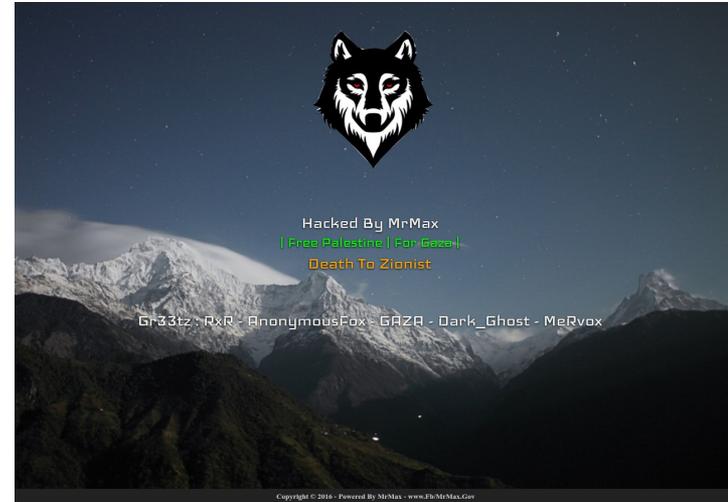
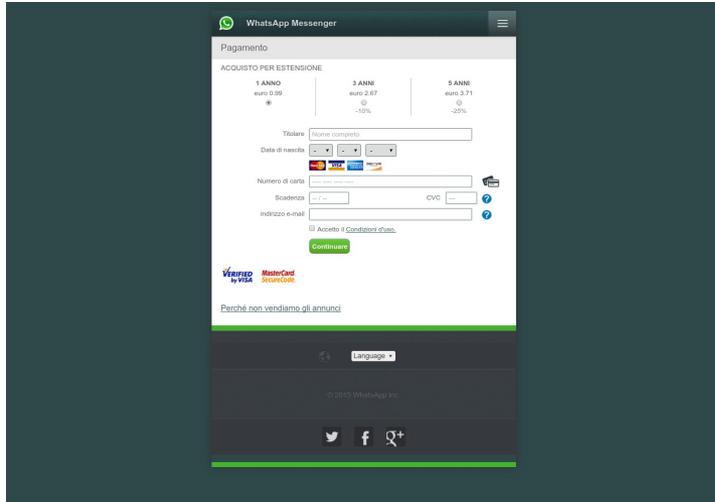
Easily expandable. It is structured in plugins, and each of them performs a different work into RTIR.

Plugins:

- Phishing
- Defacement
- StealRAT
- XSS
- Stats

Whois data and yara rules

# Yara detected websites: Examples



On create action for Incident Reports, get URL, extract domains and IP (IPv4, IPv6) and set values in custom fields if it's not listed in the blacklist.

On conditional action for Incidents, push data from Incident into JSON and:

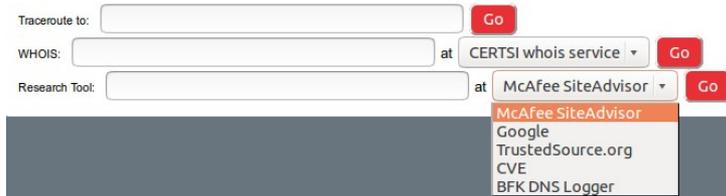
- Put Incident metadata into SIEM.
- Post metadata in JSON to ElasticSearch

# Custom forms



SIEM (ArcSight Express) interface showing search filters and results. The interface includes a search bar, a 'New ticket in' button, and an 'Incident Rep' dropdown. The search filters section includes fields for IP/Domain (required), Threat (optional), Start time (optional), and End time (optional). The results section shows a table of data with columns for Name, Device, Action, Transport, Protocol, Device, Receipt, Time, Source, Host, Name, Source, Address, Source, Port, Destination, Host, Name, Destination, Address, Destination, Port, Request, Client, Application, Request, Context, Request, Cookies, Request, Method, Request, Protocol, Request, Uri, Request, Uri, Authority, Request, Uri, File, Name, Request, Uri, Host, Request, Uri, Port, Request, Uri, Query, and Request, Uri, Query. The results table shows a list of events, including a phishing event on 2016-11-02 08:45:00 and a phishing event on 2016-11-02 08:45:00.

## Look Up Information



Look Up Information interface showing search tools and results. The interface includes a search bar, a 'Go' button, and a dropdown menu for the search tool. The search tools listed are CERTSI whois service, McAfee SiteAdvisor, Google, TrustedSource.org, CVE, and BFK DNS Logger. The results section shows a list of data with columns for Name, Device, Action, Transport, Protocol, Device, Receipt, Time, Source, Host, Name, Source, Address, Source, Port, Destination, Host, Name, Destination, Address, Destination, Port, Request, Client, Application, Request, Context, Request, Cookies, Request, Method, Request, Protocol, Request, Uri, Request, Uri, Authority, Request, Uri, File, Name, Request, Uri, Host, Request, Uri, Port, Request, Uri, Query, and Request, Uri, Query.

Unify access to another internal party tools in RTIR.

Examples:

- Internal WHOIS.
- GPG public keys management.
- SIEM integration

# Easy life for operator

Several options to launch Investigations:

- domain or IP: get WHOIS data and parse email contacts.
- automatic: based on category of the Incident, get a template and parse it, get emails from WHOIS query and create Investigations by URL.

Launch a new Investigation

Domain:

Dominio: bbvabanking.es  
Estado: Active  
Fecha creacion: 2016-10-21  
Fecha expiracion: 2017-10-21  
Whois: DNS: mary.ns.cloudflare.com hans.ns.cloudflare.com  
Registrador: PDR LTD  
Contactos:  
Publico en whois (Administrativo): jamereto@aol.com  
Publico en whois (Tecnico): jamereto@aol.com

Correspondents:

Don't send any emails to correspondents.

Auto

Phishing

<https://www.bbvabanking.es/whomis/index.jsp>

IP	Country	ISP	CERT
104.28.12.125	US	abuse@cloudflare.com	phishing-report@us-cert.govoc@us-cert.gov
104.28.13.125	US	abuse@cloudflare.com	phishing-report@us-cert.govoc@us-cert.gov

Domain:  Tel:  AARR:  Owner:  Tech:

<https://www.bbvabanking.es/TL/D3/whois/index.jsp>

IP	Country	ISP	CERT
104.28.12.125	US	abuse@cloudflare.com	phishing-report@us-cert.govoc@us-cert.gov
104.28.13.125	US	abuse@cloudflare.com	phishing-report@us-cert.govoc@us-cert.gov

Domain:  Tel:  AARR:  Owner:  Tech:

**Customer**

Customer:  Mail:

Feedback for SIEM  
Executive indicators  
Cyber Security Situational Awareness

JSON format

- By email
- POST to ElasticSearch

# Executive indicators

## Indicadores\_

- Resumen
- Incidents
- Incident Reports
- Investigations
- Otras notificaciones
- Consultas
- Exportar

2016-01-01 00:00

2016-12-31 23:59

Empresas/ciudadanos  RedIRIS  IICC

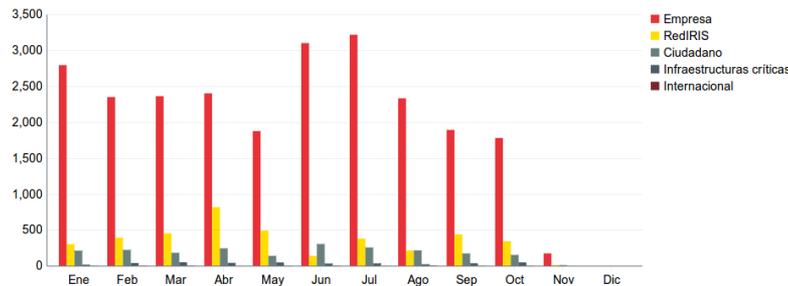
Filtrar

## Resumen

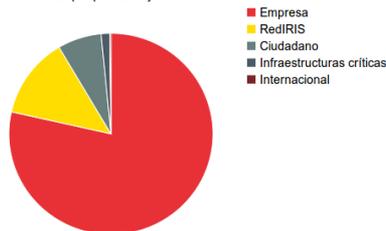
Público objetivo Tipología Estado

	Enero	Febrero	Marzo	Abril	Mayo	Junio	Julio	Agosto	Septiembre	Octubre	Noviembre	Diciembre	Total
Empresa	2.798	2.353	2.366	2.405	1.880	3.105	3.221	2.336	1.896	1.784	178	-	24.322
RedIRIS	305	396	457	822	495	143	383	218	443	347	15	-	4.024
Ciudadano	215	226	186	248	143	308	260	219	177	156	14	-	2.152
Infraestructuras críticas	21	44	54	46	52	37	39	26	41	53	2	-	415
Internacional	6	8	9	2	6	8	3	10	6	6	-	-	64
	3.345	3.027	3.072	3.523	2.576	3.601	3.906	2.809	2.563	2.346	209	-	30.977

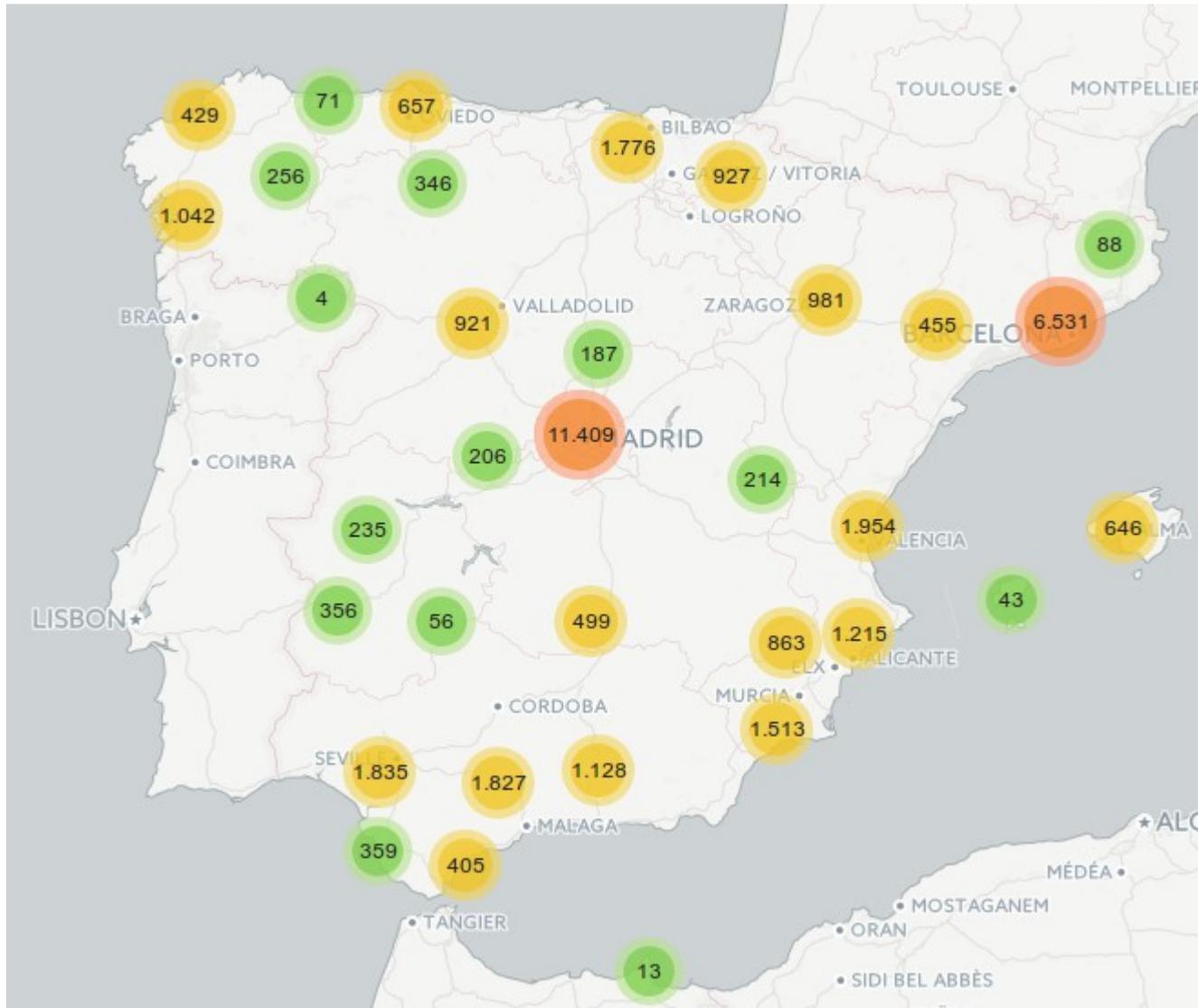
INCIDENTS



INCIDENTS total por público objetivo



# Cyber Security Situational Awareness SECURITY AND INDUSTRY CERT





# Information Sharing with strategic companies, universities and National CERT/CSIRT

# ICARO: goals

- Share knowledge with strategic companies
- Increase detection capabilities on private sector
- Define a neutral Spanish hub
- Increase automation in early warning



# MISP (Malware information Sharing Platform)



# Thank you!

Javier Berciano  
javier.berciano@incibe.es

[www.incibe.es](http://www.incibe.es)      [www.certs.es](http://www.certs.es)  
[@certsi\\_](https://twitter.com/certs_)



SPANISH NATIONAL CYBERSECURITY INSTITUTE